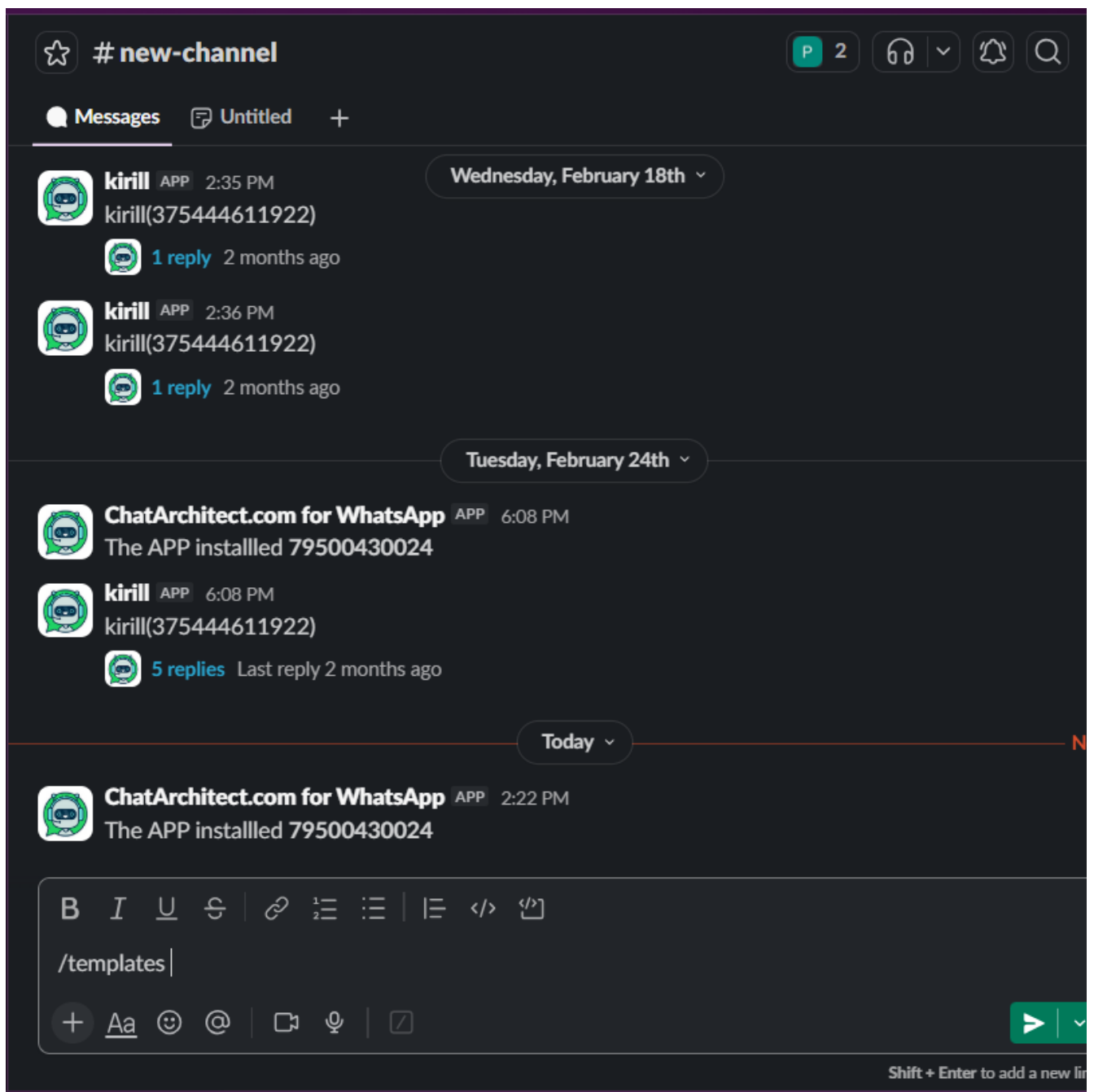


How to initiate dialogue in Slack

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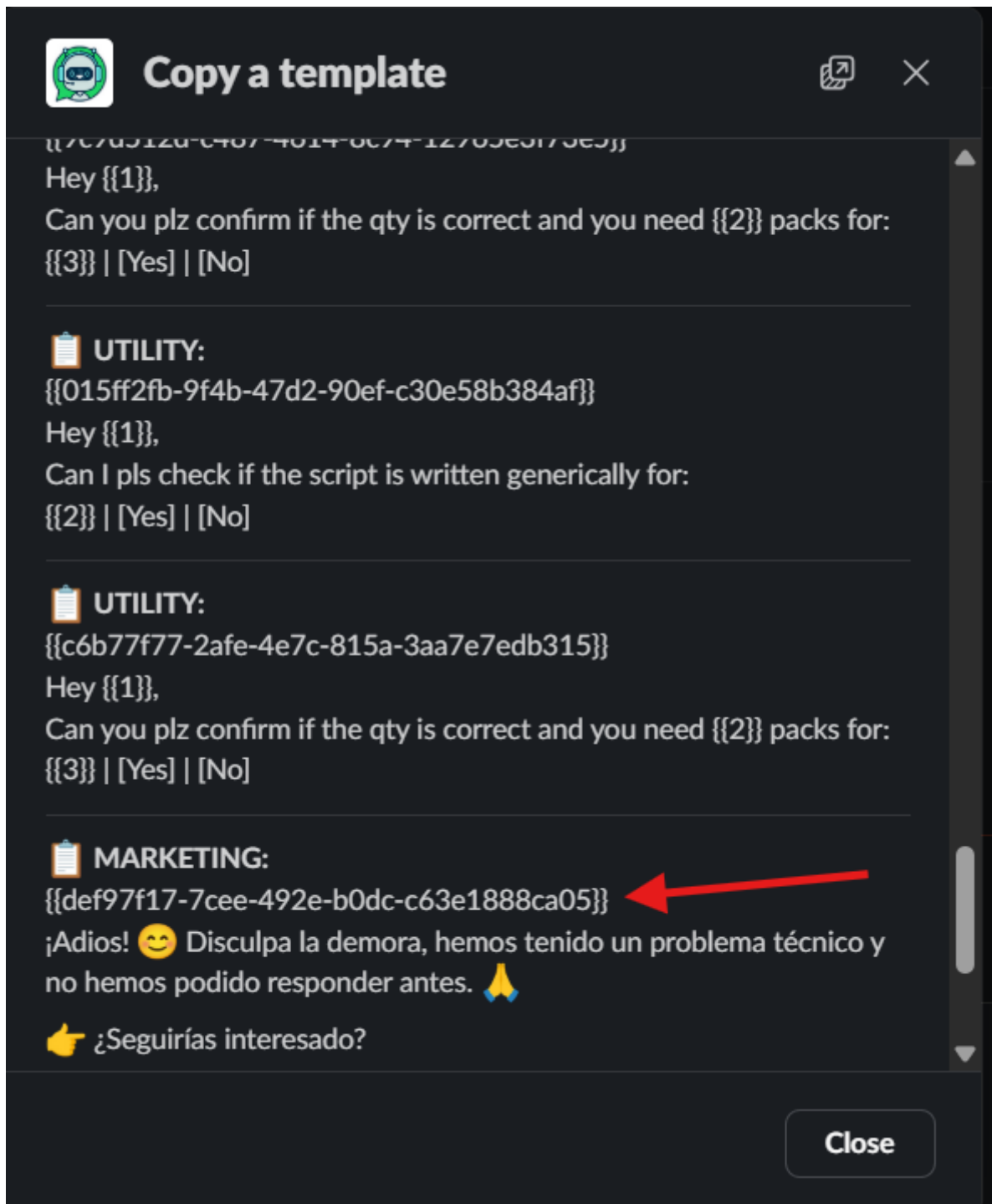
Video manual: <https://www.youtube.com/watch?v=GqUpbqOvFoY>

1. In Slack use command **/templates** and press "send" button



The screenshot shows a Slack channel interface for a channel named "# new-channel". The channel has 2 members. The interface displays a message history with several messages from "kirill" and "ChatArchitect.com for WhatsApp". The message input field at the bottom contains the command "/templates". The input field includes a rich text editor with various formatting options (bold, italic, underline, link, list, code, etc.) and a "send" button (green arrow) on the right. The bottom right corner of the interface shows the text "Shift + Enter to add a new line".

2. Copy a template that you need with **template id**

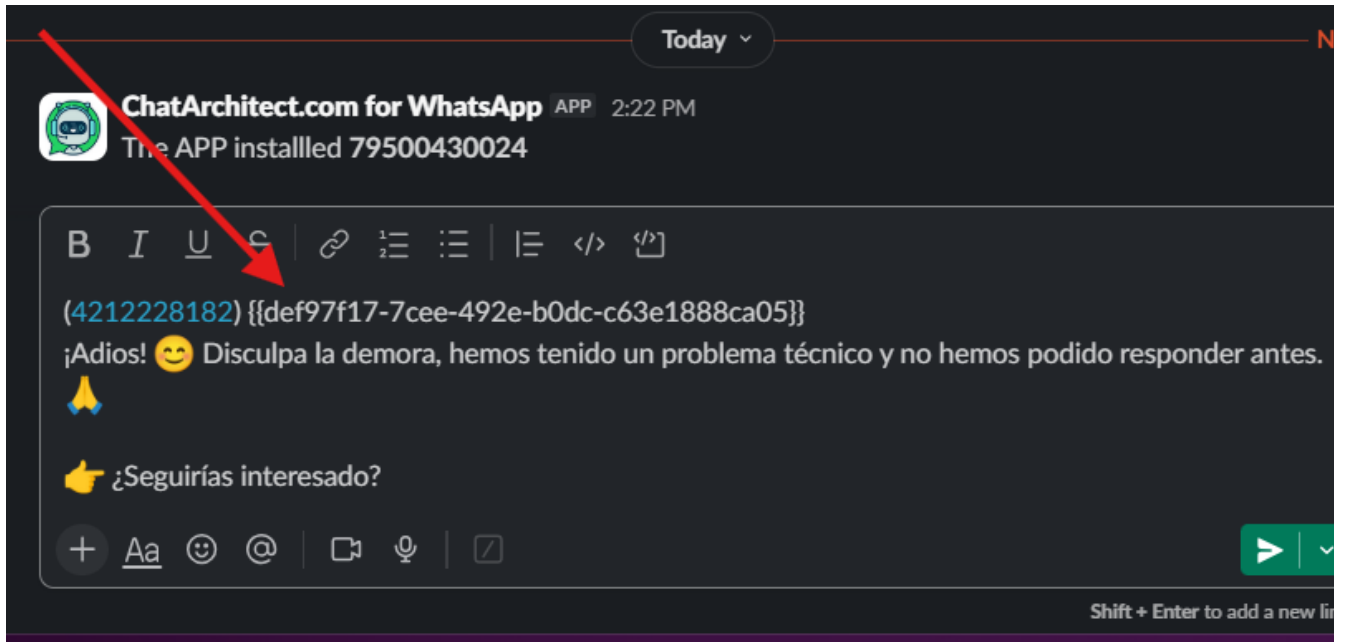


The screenshot shows a dark-themed dialog box titled "Copy a template". It contains three template entries, each with a clipboard icon and a category label:

- UTILITY:** `{{015ff2fb-9f4b-47d2-90ef-c30e58b384af}}`
Hey {{1}},
Can you plz confirm if the qty is correct and you need {{2}} packs for: {{3}} | [Yes] | [No]
- UTILITY:** `{{c6b77f77-2afe-4e7c-815a-3aa7e7edb315}}`
Hey {{1}},
Can I pls check if the script is written generically for: {{2}} | [Yes] | [No]
- MARKETING:** `{{def97f17-7cee-492e-b0dc-c63e1888ca05}}` ← (Red arrow points here)
¡Adios! 😊 Disculpa la demora, hemos tenido un problema técnico y no hemos podido responder antes. 🙏
👉 ¿Seguirías interesado?

A "Close" button is located at the bottom right of the dialog box.

3. Send a template to your client using this format:
(number) text of the template



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