

How to create a template for WhatsApp Business API

Step-by-step instructions how to create a template in our app

1. First of all, you need to open wtargeted.com/ and click on the "Facebook Login" button or "Google Login" button



2. After you have logged in to your google \ facebook account, you must enter your PERSONAL phone number on which there is a WhatsApp application, a verification code will be sent to it (not to be confused with the number that you connected with us)

Your personal WhatsApp number in the international format
(not Whatsapp Business API)

Your personal WhatsApp number in the international format

Send a Code

Type the code here...

Check the Code

3. Put your App key and Secret and press "Yes, continue".

App key (required)

If you don't have a key, leave a request to
WhatsApp <https://wa.me/421233221242>

Type here...

Secret (required)

Type here...

Yes, continue

4. After this, an app menu will be opened. Click on the "Submit template" button.

The screenshot shows the ChatArchitect app interface. At the top, there is a teal header bar with the ChatArchitect logo on the left and a 'LOGOUT' button on the right. Below the header, there is a dropdown menu showing '7962685'. To the right of the dropdown are four buttons: 'Add' (with a plus icon), 'Remove' (with a minus icon), 'Show' (with a magnifying glass icon), and a refresh icon. Below these buttons is a table with the following data:

Current plan	100
Active clients	4
Balance	84.92P
Paid till	2021-12-31

Below the table, there is a 'Submit template' button highlighted with a red rectangle, and a 'Show Failed' button with a sad face icon. At the bottom of the screen, there is a footer with the text 'Any applicable taxes are not included.' on the left and a 'Any questions?' button with a speech bubble icon on the right.

5. Select the desired language and template type.

Write your message with variables in the first column. For example, "Hello, our employee will answer you as soon as possible. Ticket {{1}} has been created." Variables should be in braces {{}}.

Write a sample message replacing the variables with meaningful information in the second column. For example, "Hello, our employee will answer you as soon as possible. Ticket [999TTT] has been created.". The placeholder is square brackets [].

Then click "Submit Template".

English en



MARKETING



Template Format. Text with variables {{1}}, {{2}}, etc. Max length can be 1,024 characters.

Hello. Our employee will answer you as soon as possible. Ticket {{1}} has been created.

A sample message replacing the variables with a meaningful info. The placeholder is square brackets [].

Hello. Our employee will answer you as soon as possible. Ticket [999TT] has been created.

Buttons:

☒ 0

☐ 1

☐ 2

☐ 3

Submit Template

6. After review, your template will appear in "Approved templates".



ChatArchitect

LOGOUT

796268

Add

Remove

Show

Current plan

100

Active clients

4

Balance

79.89P

Paid till

2030-12-31

Approved templates

Submit template

Show Failed

Hello, our employee will answer you as soon as possible. Ticket {{1}} has been created.

Hi, {{1}}.

You are welcome!

Здравствуйте!

Ранее вы обращались к нам по заявке на {{1}}.

Пожалуйста, ваш вопрос еще актуален?

Any applicable taxes are not included.

Any questions?

Don't forget to click on the "refresh" button.

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