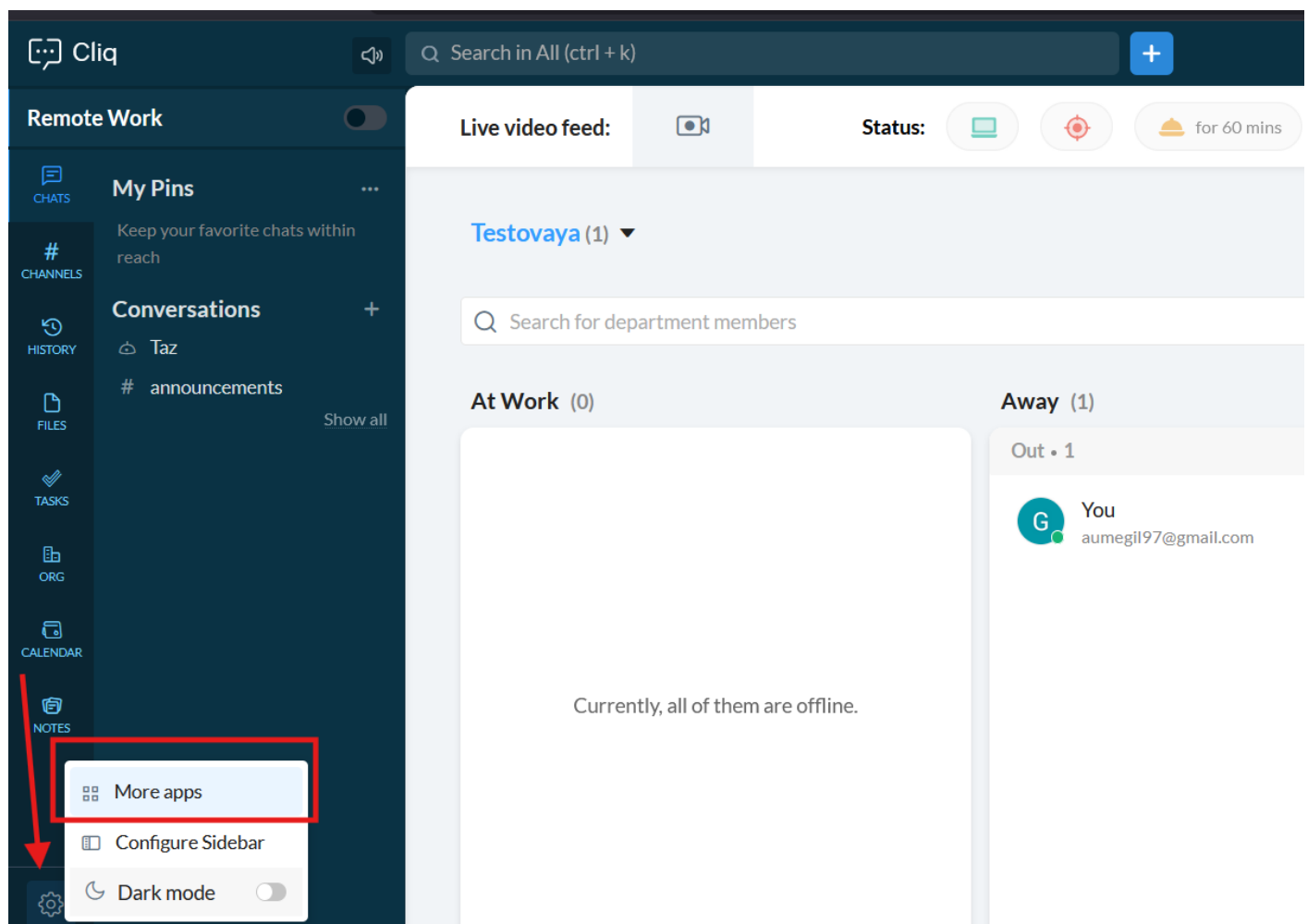


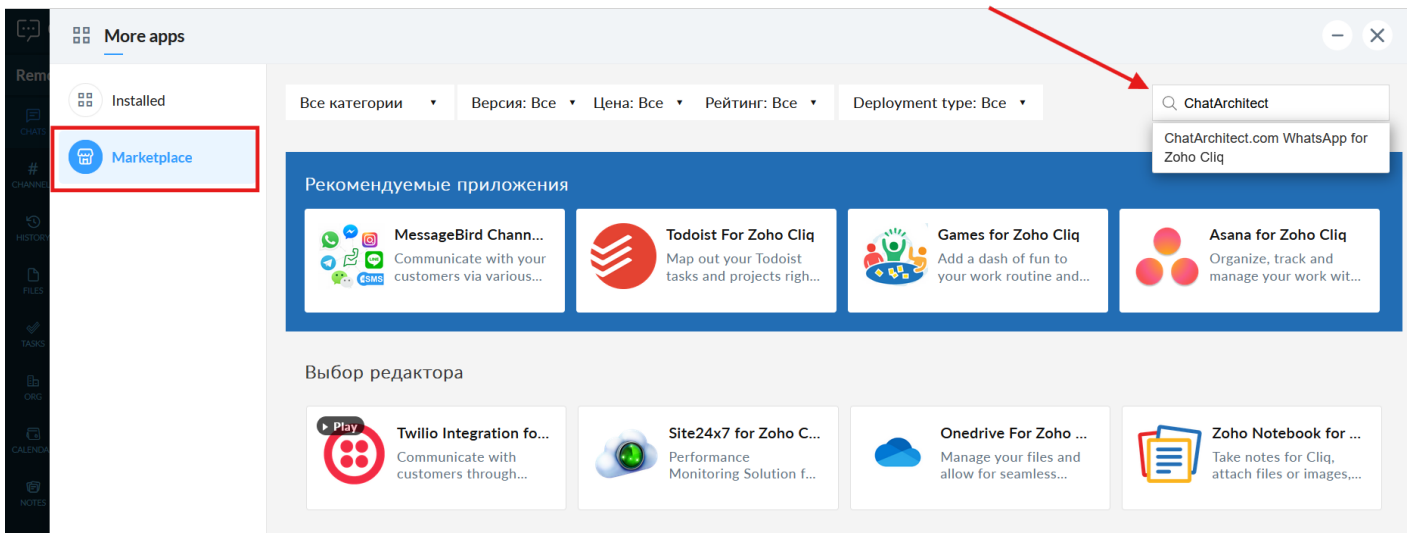
WhatsApp Business API for Zoho Cliq: Installation and sending the first message.

In this guide, you will learn how to install our WhatsApp Business API integration in Zoho Cliq.

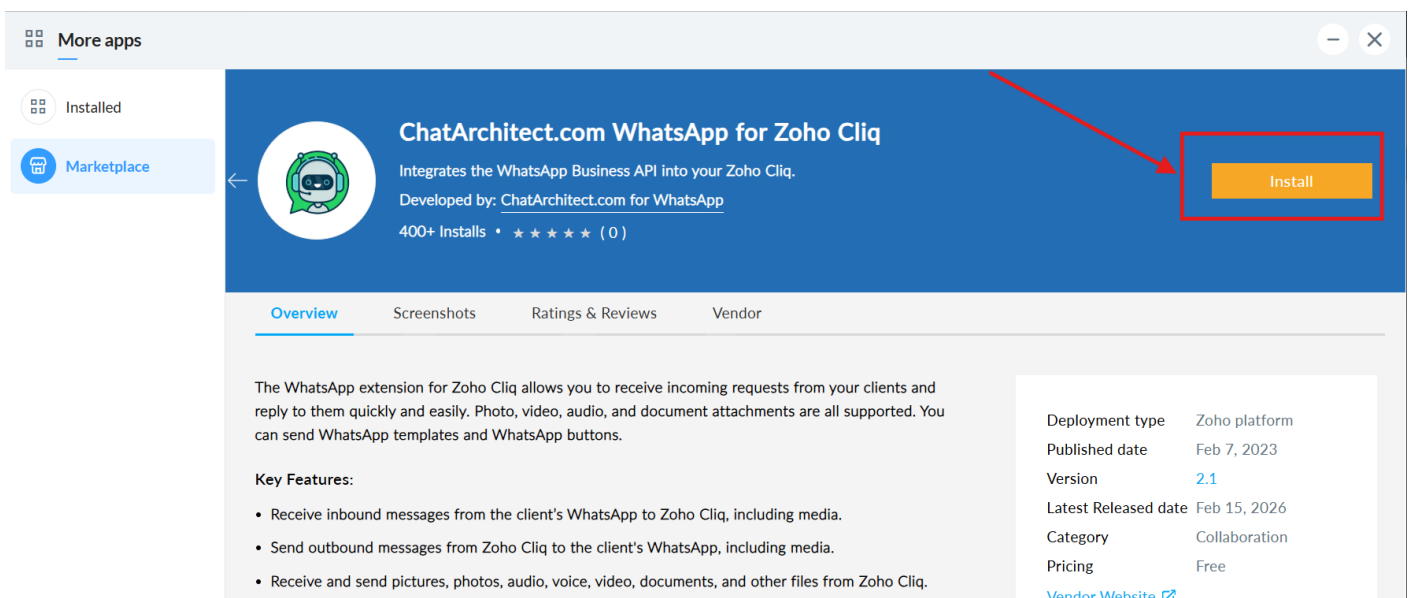
1. First of all, go to the "**Settings**" -> "**More apps**"



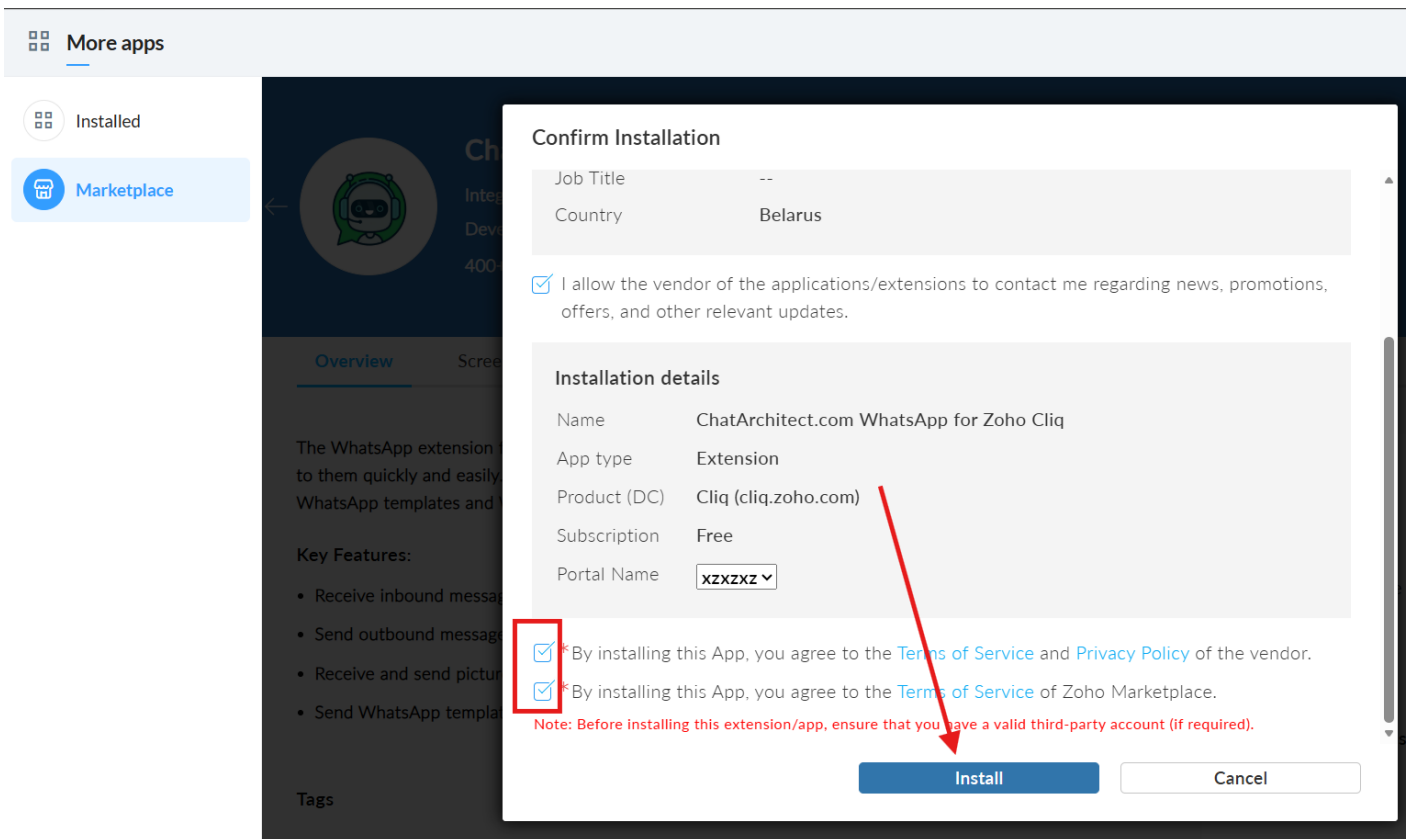
2. Go to the "**Marketplace**" and fill in in the search field "**ChatArchitect**" and choose our app



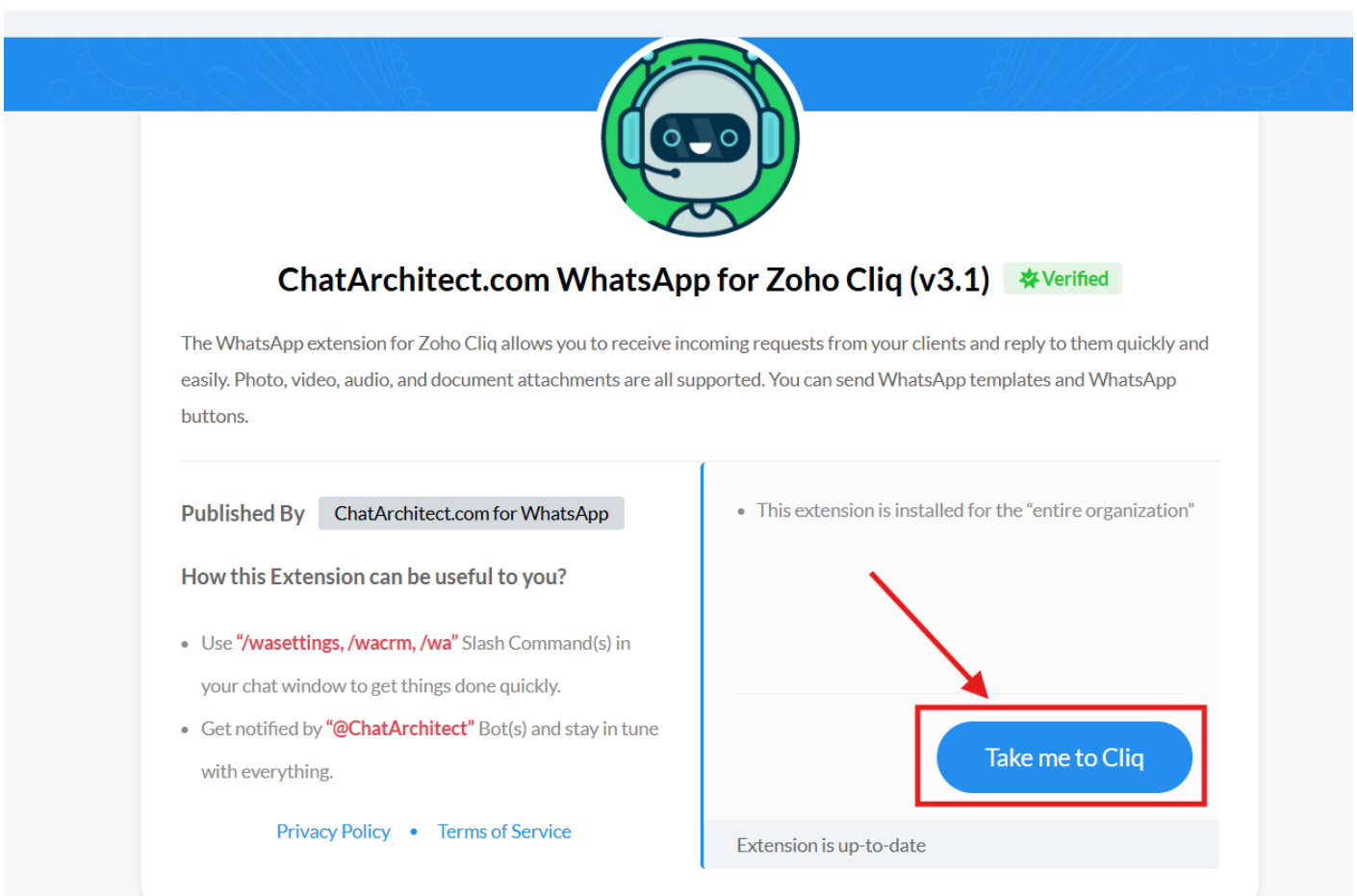
3. Press "Install"



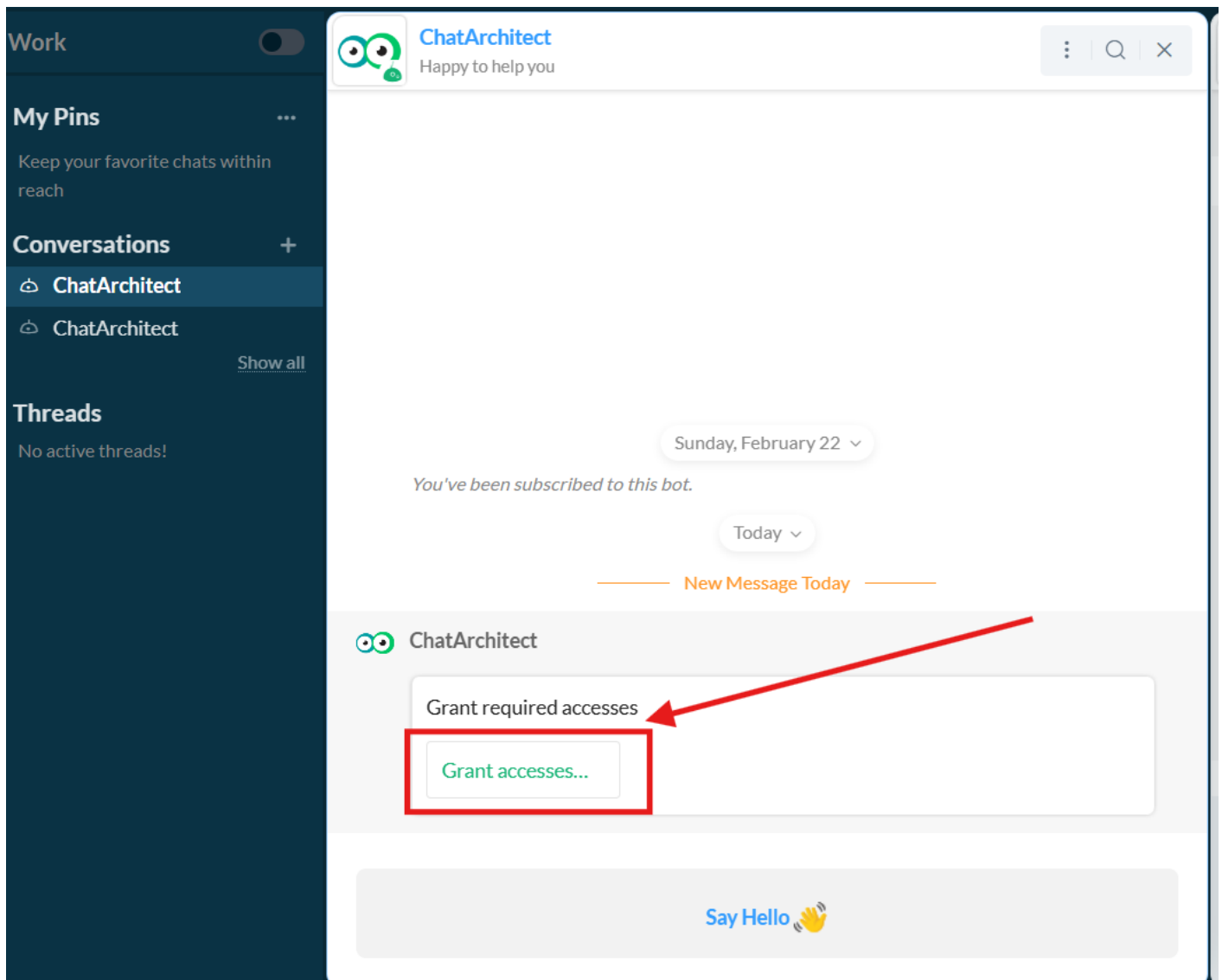
4. Check the boxes and click the "Install" button.



5. Press "Take me to Cliq" button



6. Choose "Grant access"



7. Check the boxes and press "**Accept**"

ChatArchitect.com would like to access the following information.



Zia Search

- READ To search your data across Zoho apps.



Cliq

- Create new channels
- Access all your channels
- Modify your channels
- Remove your channels
- To post messages to your conversations directly or by using Incoming Webhooks
- To get Attachments
- To get Messages



CRM

You are not a part of any org. So CRM permission(s) will not be granted.

- ✗ get leads data
- ✗ get org data



I acknowledge that I do not have access to certain organizations for some services, and I choose to proceed with limited access.



I allow ChatArchitect.com to access the above data from my Zoho account.

Accept

Reject

8. Fill in your **APP ID** and **APP SECRET** and press "**Save settings**"

Settings

Choose language

English

Type your whatsapp api login

bQW

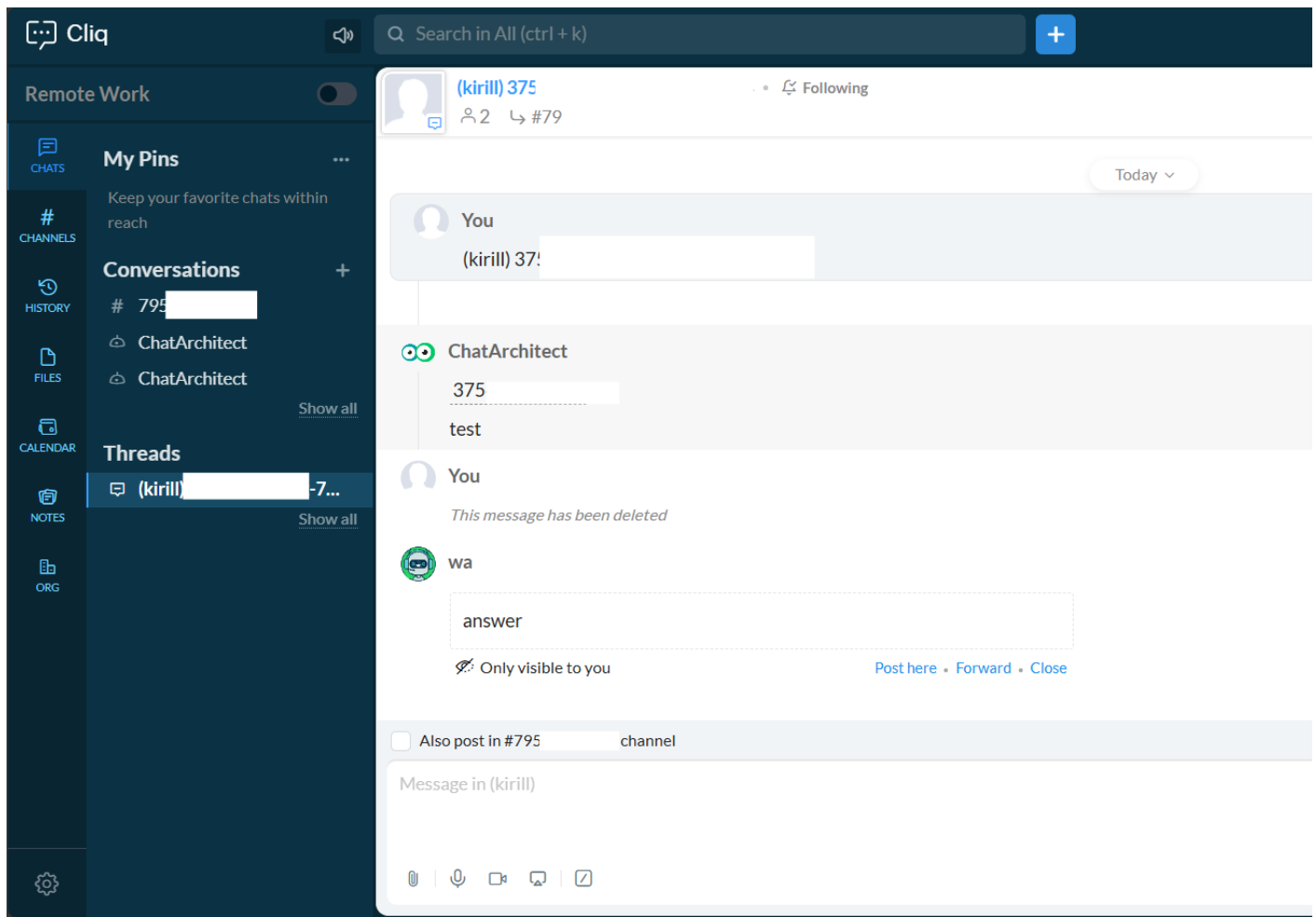
Type your whatsapp api password

.....

Add additional whatsapp account

Save settings

9. Next, write to your connected WhatsApp Business API number from your personal WhatsApp. It will be displayed in threads.



How to reply

1. You can reply by using **/wa** +your_text



(kirill) 375

0430024 • Following



Today ▾



You

(kirill) 375



ChatArchitect

375

test



You

This message has been deleted



wa

answer

 Only visible to you

[Post here](#) • [Forward](#) • [Close](#)

☐ Also post in #79 channel

/wa message that you want to send



2. You can **quote** client's message

(kirill)

2

#7

Following

Q

X

You

(kirill) 375 -795

Today

ChatArchitect

375

test

You

This message has been deleted

wa

answer

Only visible to you

Post here • Forward • Close

ChatArchitect

test

Also post in #795 channel

answer

Revision #4

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