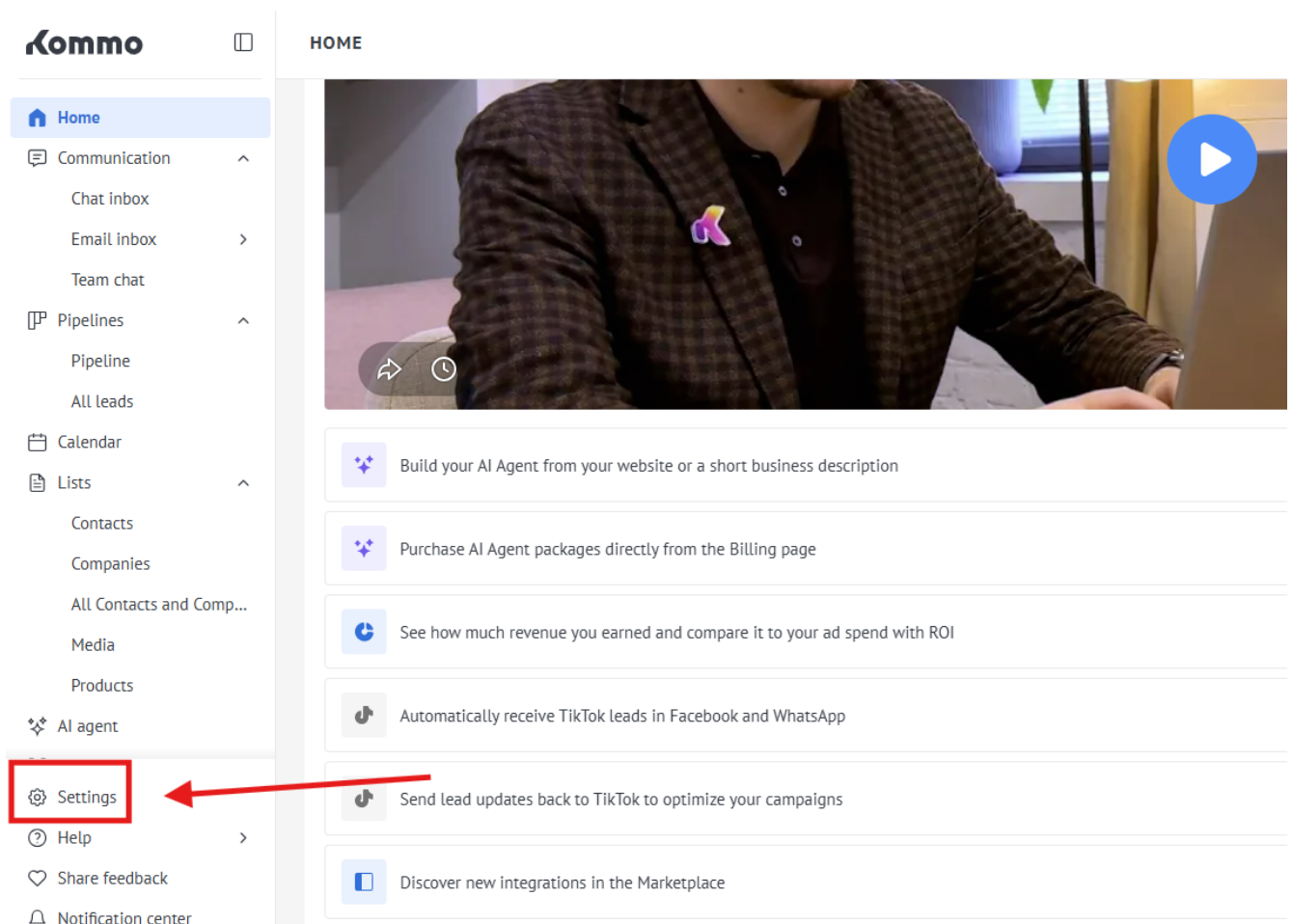


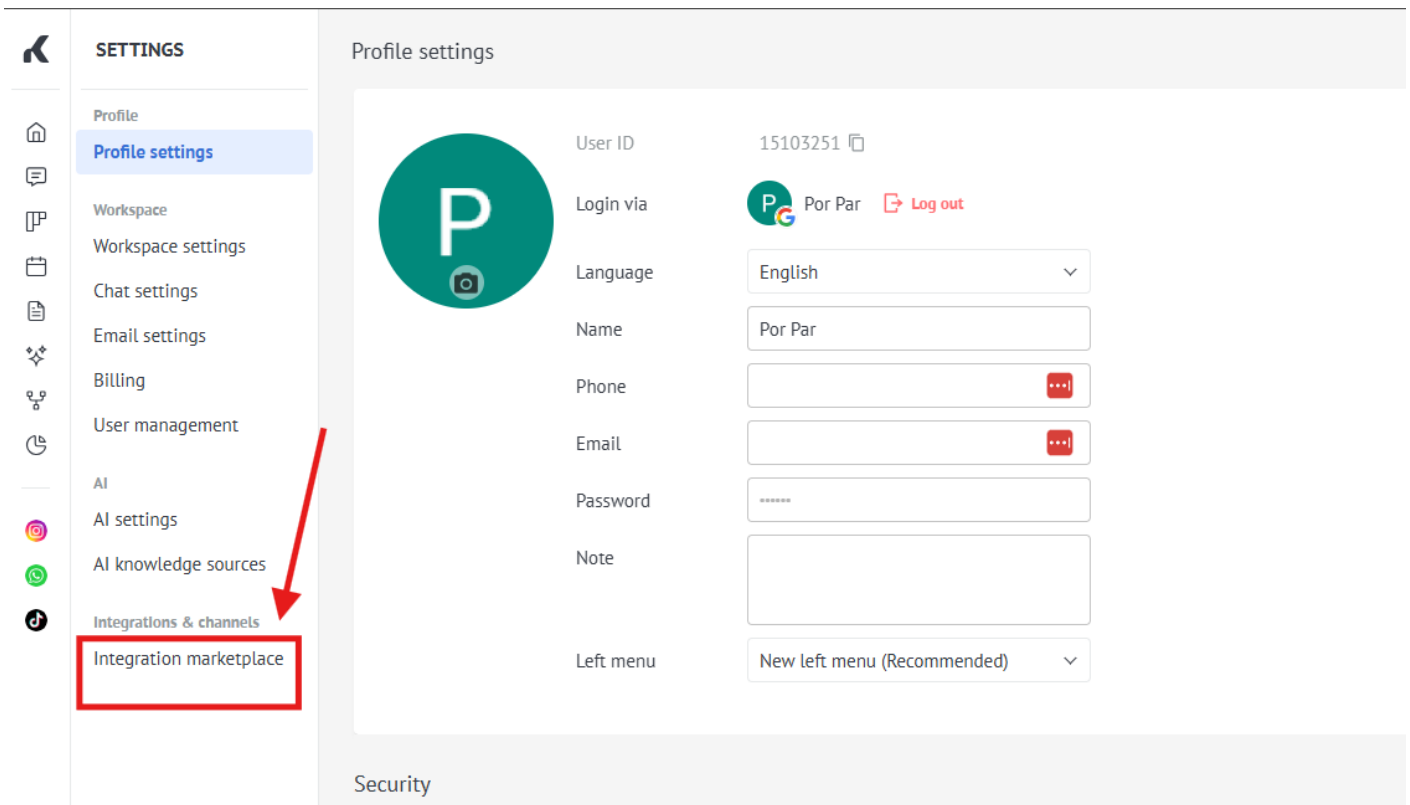
WhatsApp Business API for Kommo: Installation and sending the first message.

Step by step instruction

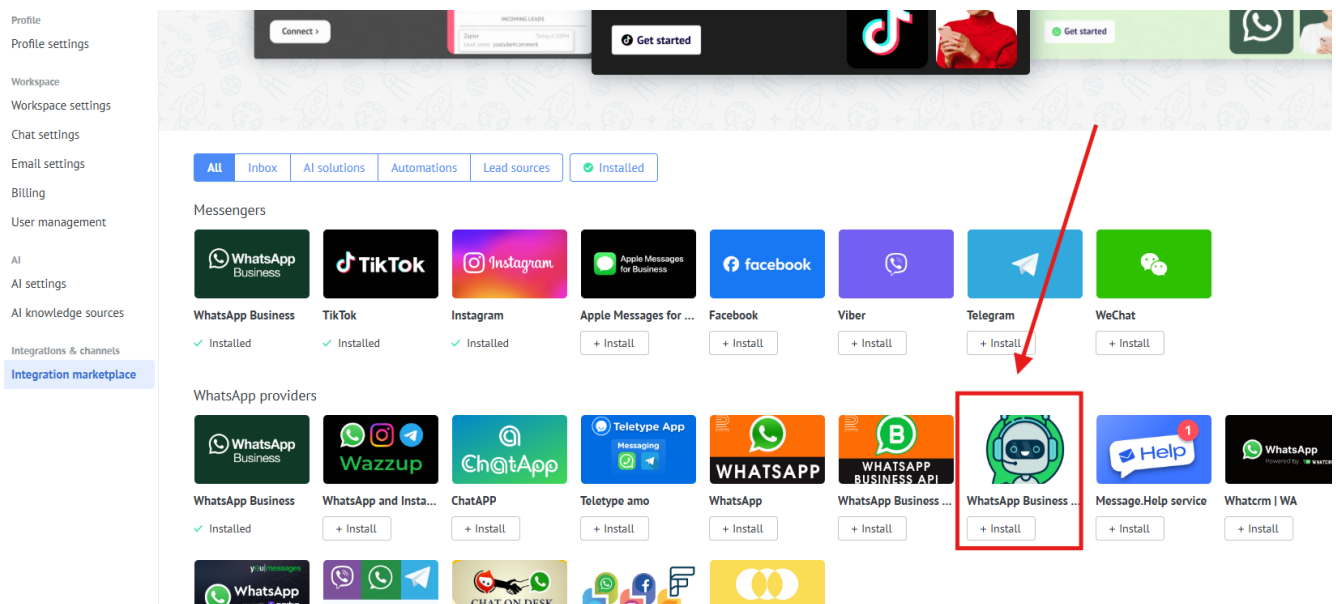
1. First of all, go to the "Settings"




2. Go to the "Integration marketplace"



3. Choose our app WhatsApp Business API (check a screenshot)



4. Fill in your **APP ID** and **APP SECRET**



WhatsApp Business API

Whatsapp Business API integration

Installed [Uninstall](#)

[Settings](#) [Authorization](#)

Integration with WhatsApp Business API. Official and secure connection. The ability to conduct correspondence, including writing first from amoCRM. Supports Salesbot, sending, and receiving media files. Incoming voice messages are displayed in a convenient player for quick listening. The ability to send messages to WhatsApp directly from the deals filter.

+

WhatsApp Business API key:

WhatsApp Business Secret key:

Save

5. Send your first message from your personal WhatsApp to your WhatsApp Business API number

< **Lead #27349907** ...

#ADD TAGS


Initial contact (Today) ▾

Main Statistics Media Products ...

Responsible u Por Par

Sale €0

Upcoming App

 **kirill** ...
WhatsApp Business API

Company ...

Work phone + [375444611922](tel:375444611922)

Work email ...

Position ...


Search and filter

Today

Today Create: 2 events [Expand](#)

Today 17:38 kirill test Conversation № A101

Today 17:38 Robot The value of the field «Phone» is set to «3754446119» ▾ [kirill](#)

 kirill

Today 17:39 Por Par ✓ Delivered received P

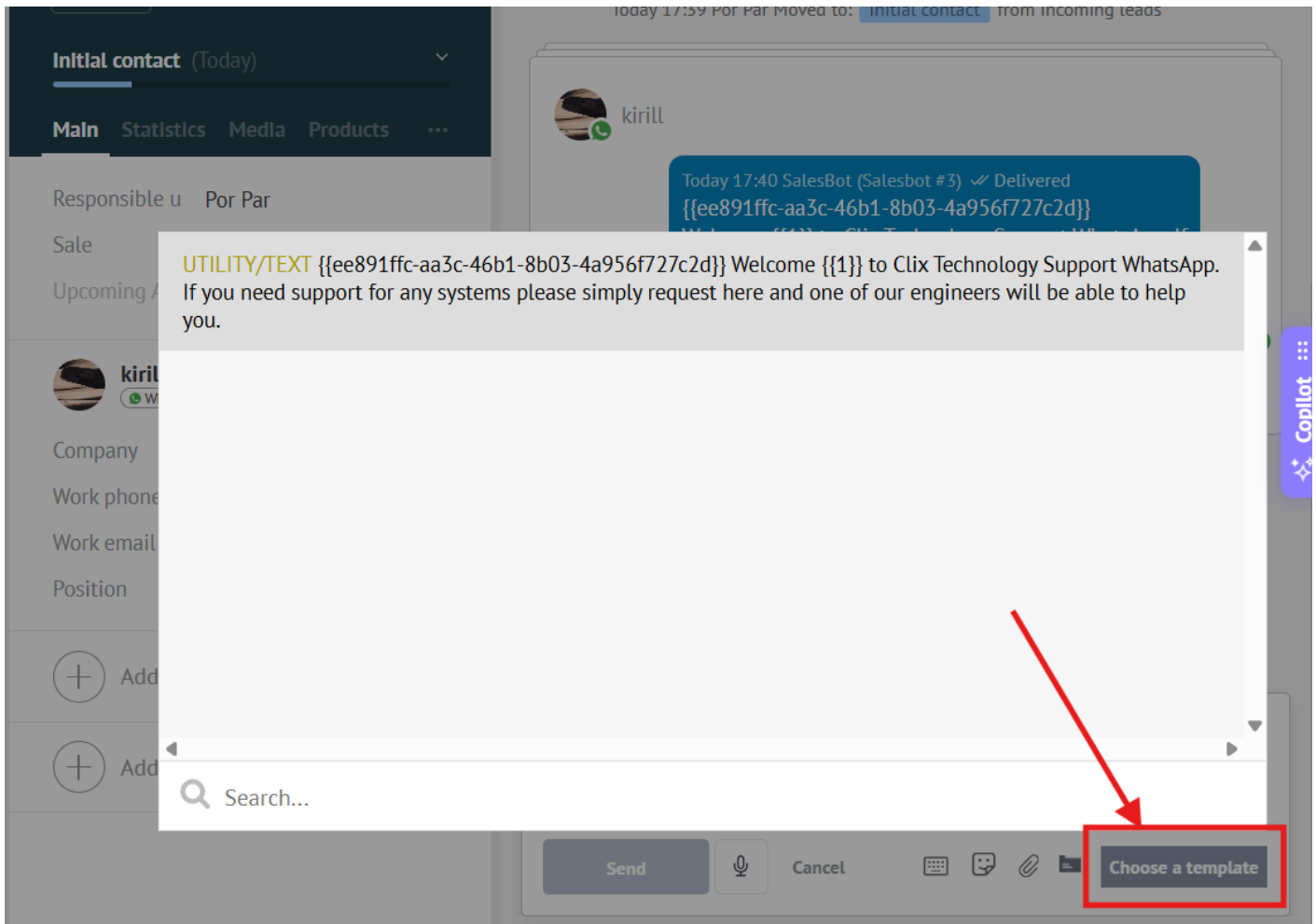
Conversation № A101

Today Responsible user was changed: 2 events [Expand](#)

Sending a message using templates

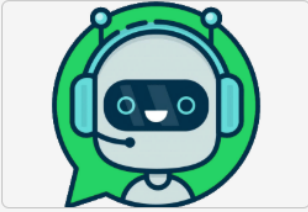
Video manual : <https://www.youtube.com/watch?v=2S6VyKS0Rpg>

You can send templates from chats in Kommo by using the list of templates



☰ In case the templates do not appear in the list, you need to:

Go to the "Settings" -> "Installed" -> Click on our application -> Press "Update templates" button



ChatArchitect.com

WhatsApp

WhatsApp Business API

Installed Uninstall

Settings Authorization

To connect and get access key, leave a request on the site:

<https://www.chatarchitect.com/whatsapp/>

Any questions you can write to our [WhatsApp](#)

Configure your application - enter the registered access key

Manual: support.chatarchitect.com

+447418610794 +

Update templates

Delete this account

Templates updated successfully

Current plan **100**

Current number of active clients **2**

Balance **0.4€**

Paid till **31.12.2030**

Approved templates for mailing:

"{{ee891ffc-aa3c-46b1-8b03-4a956f727c2d}} Welcome {{1}} to Clix Technology Support WhatsApp. If you need support for any systems please simply request here and one of our engineers will be able to help you."

Account by default

Save utm_* data from Facebook ads

Revision #6

Created 2026-03-24 14:47:08 UTC by New Admin

Updated 2026-04-18 14:53:35 UTC by Kirill K