

Sending templates from Simla

In this manual you will learn how to send templates from a customer card

1. First of all, you need to go to the Settings => Templates => Chat templates

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2. After that you need to choose a template and activate it

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3. After this you need to go to the Sales => Customers => List and choose a customer

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4. Open a customer's card, press 'Chat templates' and choose a template that you want to send

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