

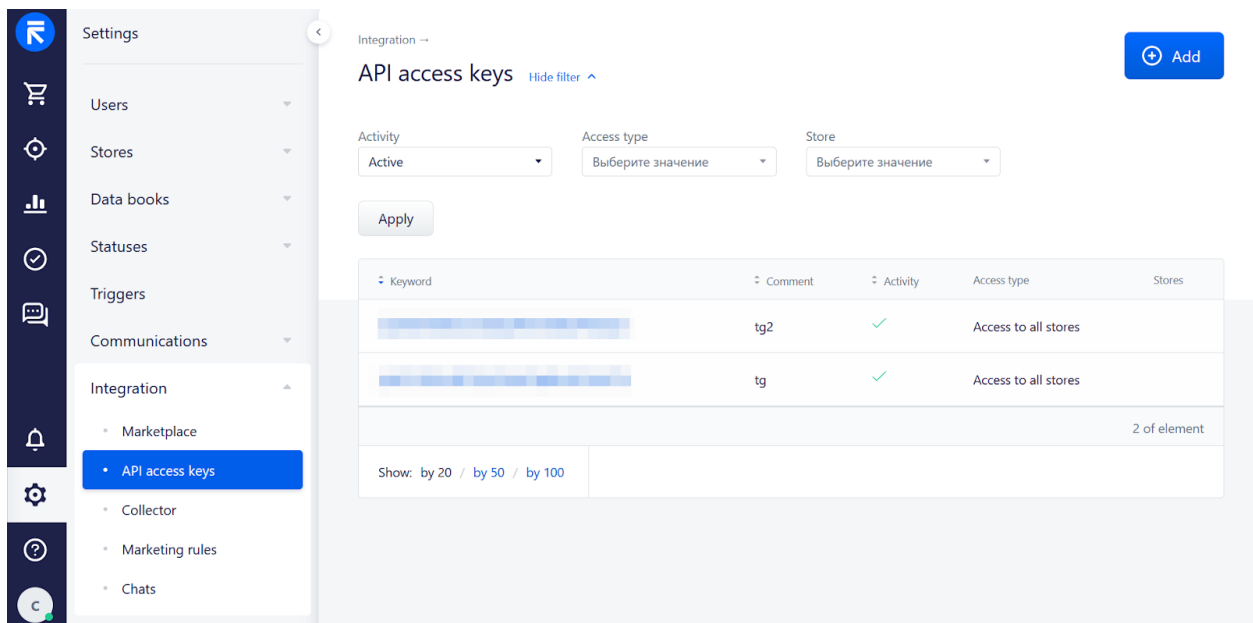
RetailCRM

Simla

Installation

1)

API Key — which you create in your Simla account. Settings -> Integration -> API Access Keys



API methods allowed:

/Getting (integration_read)

/Editing (integration_write)



2)

Account

API key

AppID

Secret

[Save](#)

You will receive the AppID and Secret after setting up your WhatsApp number. Click Save.

3)

Installation completed successfully

[Go to your account](#)

How to check

1)

Settings

- Users
- Stores
- Data books
- Statuses
- Triggers
- Communications
- Integration
 - Marketplace
 - API access keys
 - Collector
 - Marketing rules
 - Chats

Main page → Integration → Marketplace

Configure integration with WhatsApp Business

[Go to account settings](#)

Activity ☒

[Back to list](#) [Save](#) [Save and exit](#)

2)

Current plan:	100
Current number of clients:	3
Balance	
Paid tariff for billed attachments:	0
The tariff is valid until:	2021-12-31

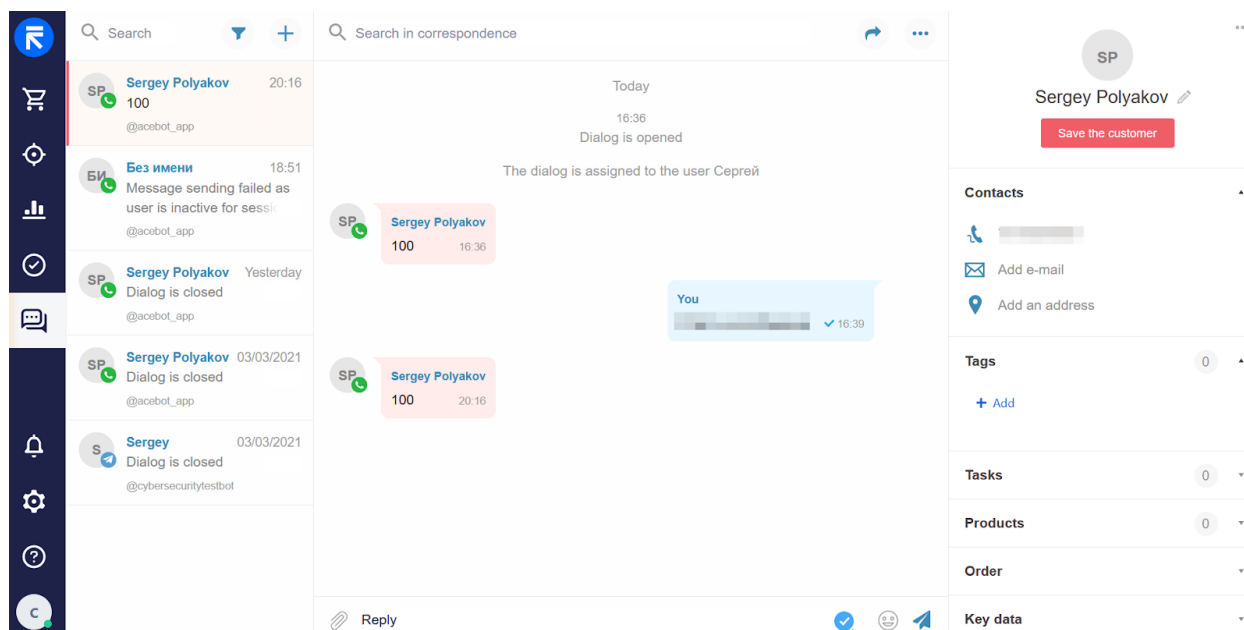
Reinstall app

Message templates (HSM) for mailing: ↻

3)

Write to the new WhatsApp number from your WhatsApp mobile app on your phone.

Reply to an incoming message



Revision #2

Created 2026-03-24 14:46:56 UTC by New Admin

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