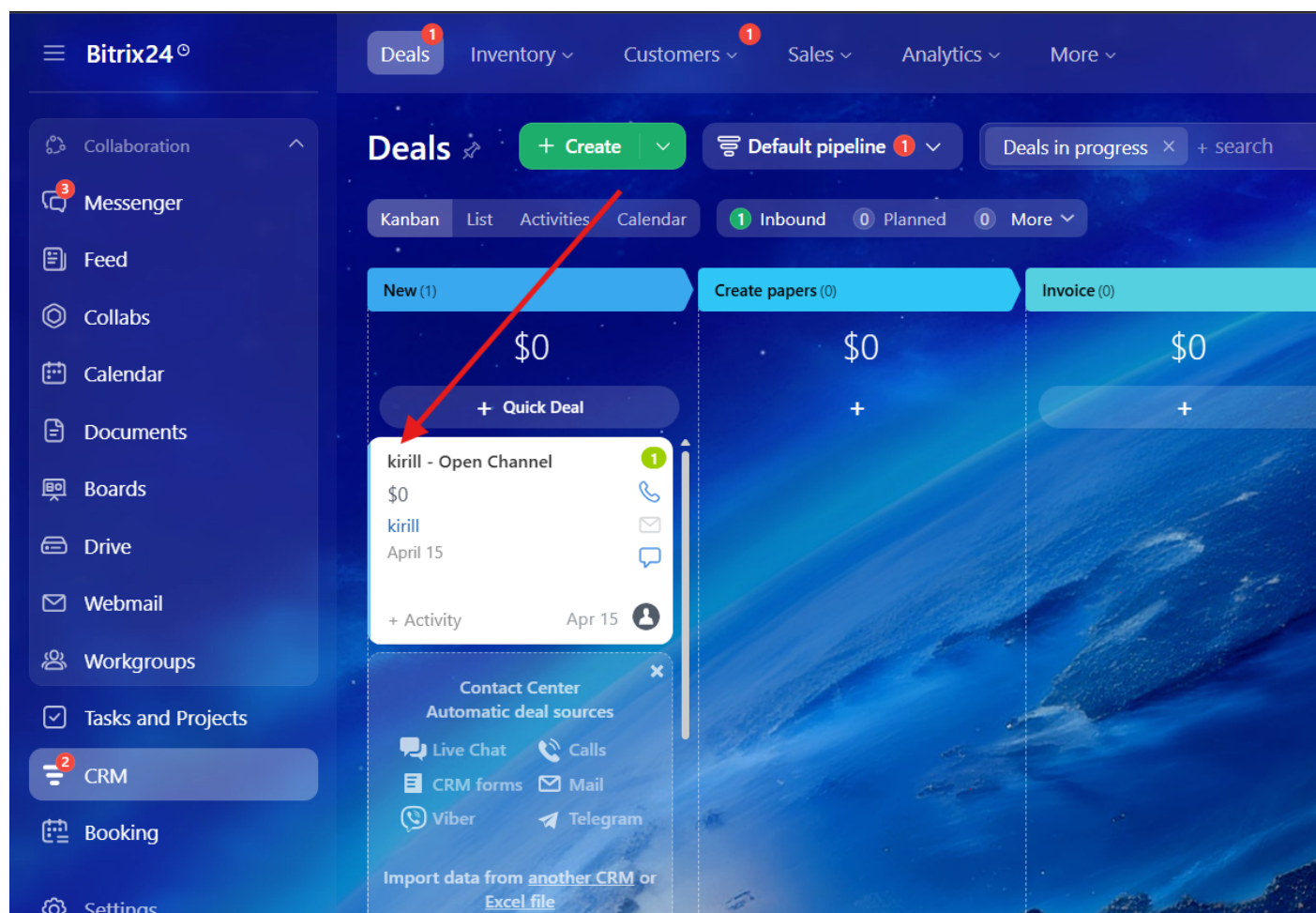


Instructions for sending a template from the client card in Bitrix24

In this guide, you will learn how to send template messages in Bitrix24 through the client card.

Video manual: <https://www.youtube.com/watch?v=xDwp3tOS5Qo>

1. First of all, you need to choose a deal\lead



2. Choose "Message" button and choose our app as a provider

The screenshot displays a CRM interface for a deal named "kirill - Open Channel". The top navigation bar includes a "Default pipeline" dropdown, communication icons (phone, email, chat), and buttons for "Extensions", "Document", and "Estimate". Below this is a deal pipeline with stages: "New", "Create papers", "Invoice", "In progress", "Final invoice", and "Close deal". The "Final invoice" stage is highlighted with a red arrow. A secondary navigation bar contains tabs for "General", "Products", "Estimates", "Automation", "Workflows", "Invoices", "Dependencies", "History", "Market", and "More". The "Message" tab in the "Market" section is highlighted with a red box and a red arrow. The left sidebar shows deal details: "ABOUT DEAL", "Stage: New", "Amount and currency: \$0", "RECEIVE PAYMENT" button, "Payment and delivery" section, "Deal total: \$0", "End date: April 22, 2026", and "Client: Contact kirill +375 44 461-19-22". The main content area shows a messaging interface with tabs for "Activity", "Comment", and "Message". The "Message" tab is active, showing a conversation with "ChatArchitect.com WhatsApp for Bitrix24" and "kirill +375 44 461-19-22". A text input field "Enter message text" is present, along with "Add" and "Send" buttons. A "Preview message as customer" section shows "0 / 200" characters. Below the input field is a "Discuss in chat" button and a "Things to do" section with a "Customer chat" entry dated "April 15, 6:20 pm".

3. Go to your personal account (<https://wtargeted.com/>) and copy a template that you need by using special button

447418610794 ▾ **Add** **Remove** **Show**

Current Plan:	100	Sender
Active clients:	2	Reports
Balance:	0.43€	Add balance
Paid till:	2030-12-31	Change tariff
Free entry point:	0	Your ideas
User-initiated:	5	
Marketing:	0	
Authentication:	0	
Utility:	0	
Conversations cost:	0€	
Plan price:	15€	

Approved templates ▾ **Submit template** **Show Failed**

Category: UTILITY dfq966ggzgyubgfxjtaze
{{ee891ffc-aa3c-46b1-8b03-4a956f727c2d}}

Welcome {{[1]}} to Clix Technology Support WhatsApp. If you need support for any systems please simply request here and one of our engineers will be able to help you.

4. After that, return to the client card, paste the template text into the message field, and send it. Done!

Phone, Mail, Chat, Extensions, Settings, Document, Estimate

In progress | Final invoice | Close deal

Invoices | Dependencies | History | Market | More | Workflows

Activity | Comment | Message | NEW Booking | Task | More

ChatArchitect.com WhatsApp for Bitrix24 | kirill +375 44 461-19-22

Message content: `{{ee891ffc-aa3c-46b1-8b03-4a956f727c2d}}`
Welcome `{{1}}` to Clix Technology Support WhatsApp. If you need support for any systems please simply request here and one of our engineers will be able to help you.

+ Add | Add | Smile

Preview message as customer | 205 / 200

Send | Cancel | Message will be sent from 447418610794

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