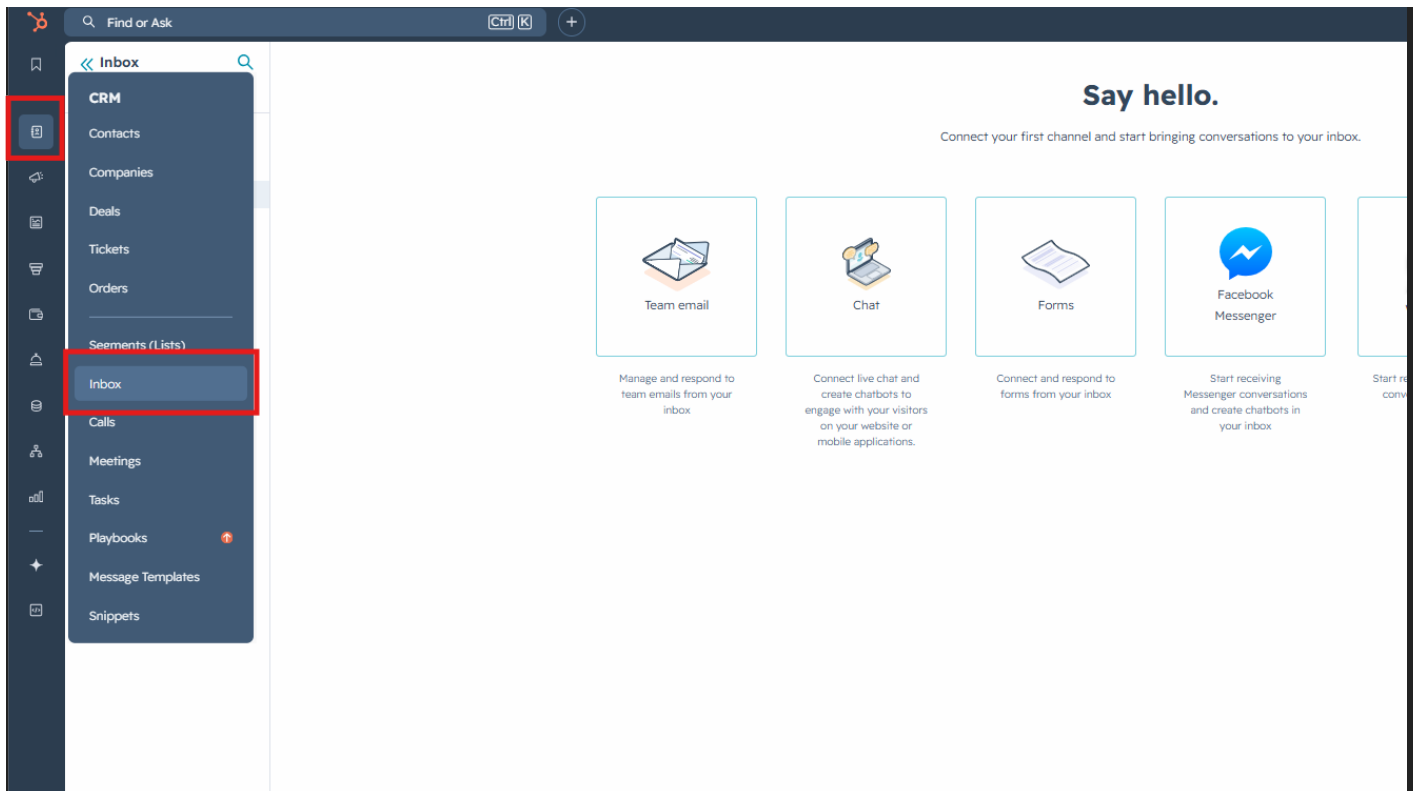


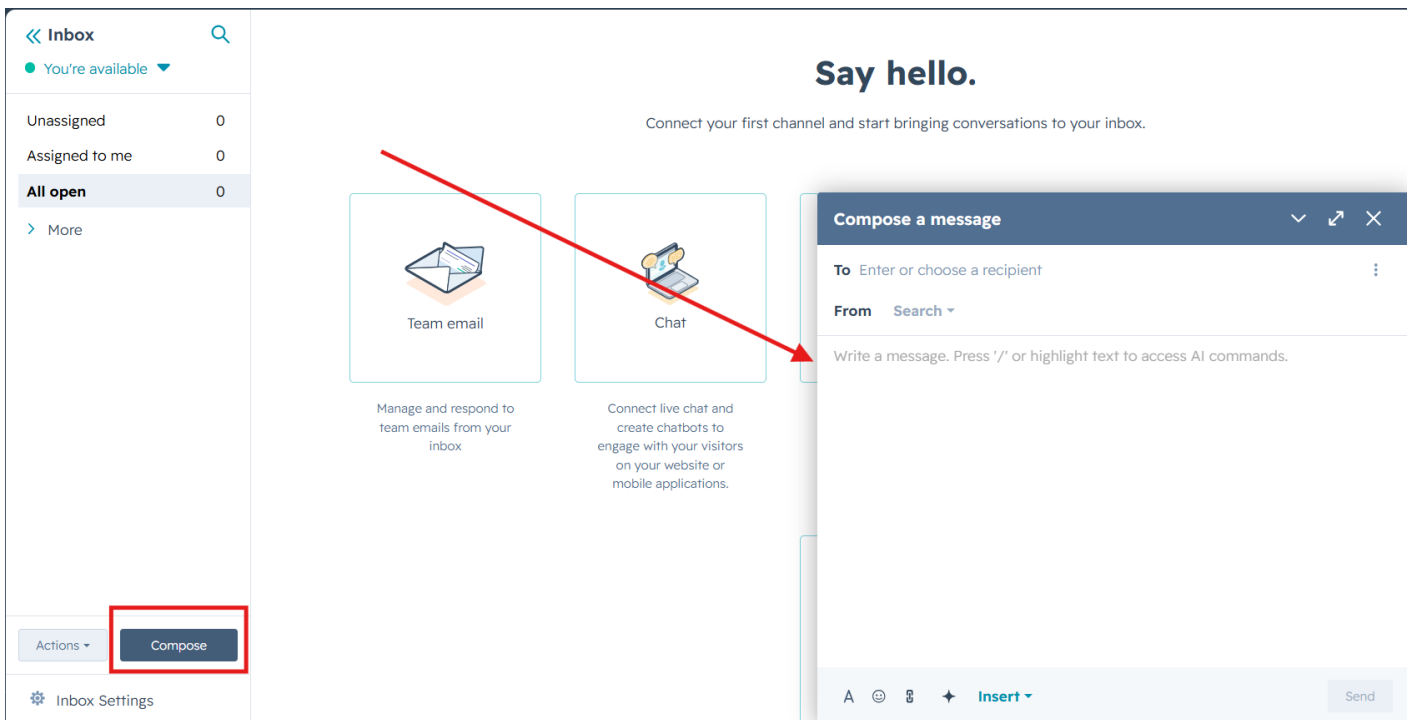
Initiation via HubSpot

In this guide, you will learn how to initiate a conversation with your client using a template message from HubSpot.

1. Go to the "Inbox"



2. Press "**Compose**" button and fill in data like this:



3. Fill in data like this:

To: phone number you are sending to + @em7741.chatarchitect.com (for example, **421233221242@em7741.chatarchitect.com**)

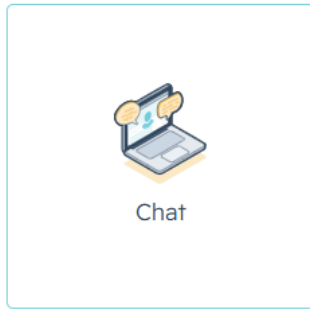
From: DO NOT CHANGE

Subject: RE: whatsapp + WhatsApp Business API number (for example, re: whatsapp **447418610794**)

Text field: copy a template from our app <https://wtargeted.com/> and paste

Say Hello.

Connect your first channel and start bringing conversations to your inbox.



Connect live chat and create chatbots to engage with your visitors on your website or mobile applications.

Email 421233221242@em7741.chatarchitect.com Clix CRM

To 421233221242@em7741.chatarchitect.com ×

From from www.ace123.com (support@49121557.hubsports.com)



Subject re: whatsapp 447418610794

{{ee891ffc-aa3c-46b1-8b03-4a956f727c2d}}

Welcome {{1}} to Clix Technology Support WhatsApp. If you need support for any systems please simply request here and one of our engineers will be able to help you.

A 😊 📎 📧 ✨ **Insert** Send

3. Click "**Send**". A message will appear indicating that the sending has been completed.

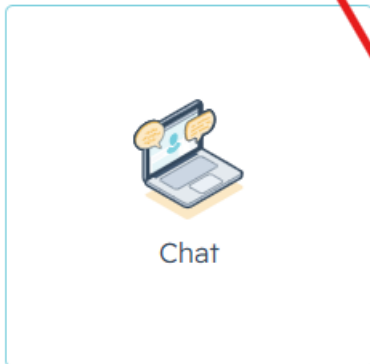
Success. Your message was sent. [View message](#)  

Connect your first channel and start bringing conversations to your inbox.



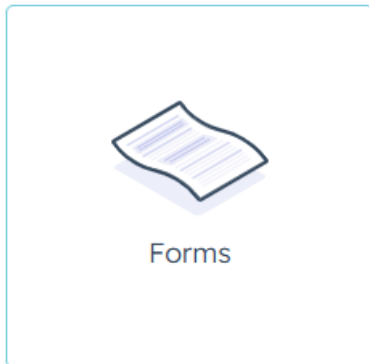
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pond to
m your



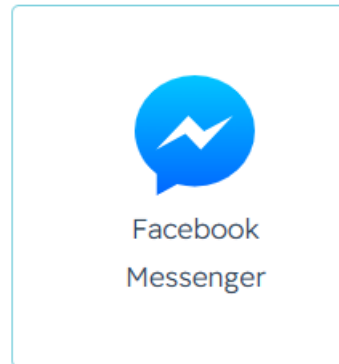
Chat

Connect live chat and
create chatbots to



Forms

Connect and respond to
forms from your inbox



Facebook
Messenger

Start receiving
Messenger conversations

Done. Now you know how to send template messages from the HubSpot interface.

Revision #3

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Updated 2026-04-23 20:15:15 UTC by Kirill K