

# How to create a template for WhatsApp Business API

## Step-by-step instructions how to create a template in our app

1. First of all, you need to open [wtargeted.com/](https://wtargeted.com/) and click on the "Facebook Login" button or "Google Login" button



2. After you have logged in to your google \ facebook account, you must enter your PERSONAL phone number on which there is a WhatsApp application, a verification code will be sent to it (not to be confused with the number that you connected with us)

Your personal WhatsApp number in the international format  
(not Whatsapp Business API)

Your personal WhatsApp number in the international format

**Send a Code**

Type the code here...

**Check the Code**

3. Put your App key and Secret and press "Yes, continue".

App key (required)

If you don't have a key, leave a request to  
WhatsApp <https://wa.me/421233221242>

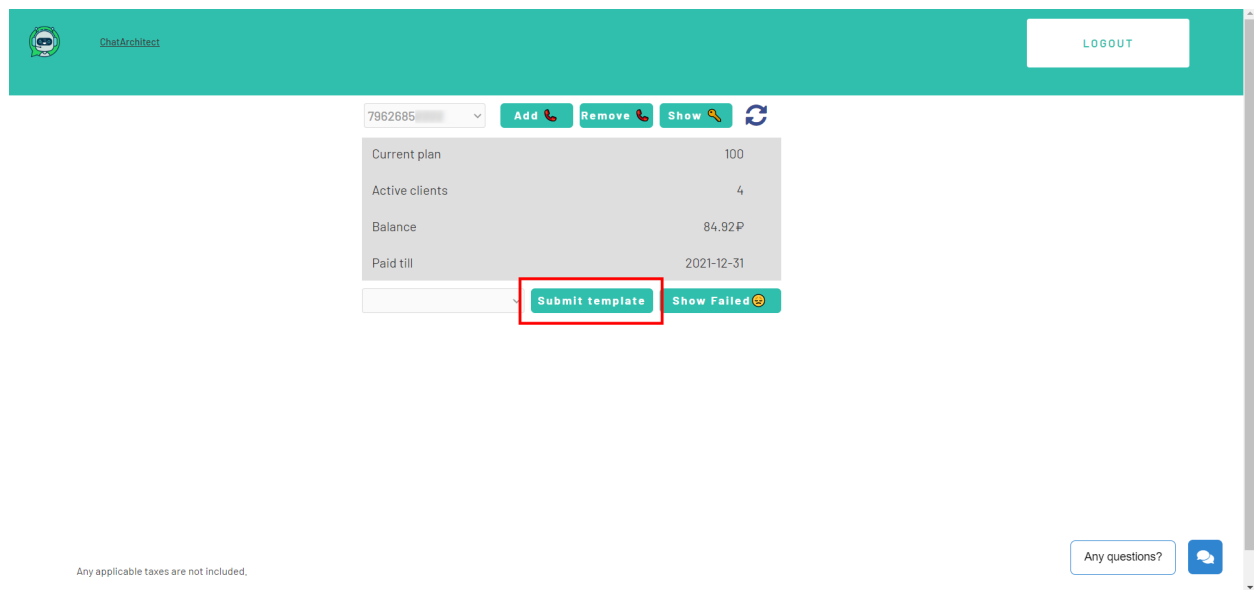
Type here...

Secret (required)

Type here...

**Yes, continue**

4. After this, an app menu will be opened. Click on the "Submit template" button.



5. Select the desired language and template type.

Write your message with variables in the first column. For example, "Hello, our employee will answer you as soon as possible. Ticket {{1}} has been created." Variables should be in braces {{}}.

Write a sample message replacing the variables with meaningful information in the second column. For example, "Hello, our employee will answer you as soon as possible. Ticket [999TTT] has been created.". The placeholder is square brackets [].

Then click "Submit Template".

English en



MARKETING



Template Format. Text with variables {{1}}, {{2}}, etc. Max length can be 1,024 characters.

Hello. Our employee will answer you as soon as possible. Ticket {{1}} has been created.

A sample message replacing the variables with a meaningful info. The placeholder is square brackets [ ].

Hello. Our employee will answer you as soon as possible. Ticket [999TT] has been created.

Buttons:

☒ 0

☐ 1

☐ 2

☐ 3

**Submit Template**

6. After review ( it may take from few minutes to 24 hours), your template will appear in "Approved templates".



ChatArchitect

LOGOUT

796268

AddRemoveShowRefresh

|                |            |
|----------------|------------|
| Current plan   | 100        |
| Active clients | 4          |
| Balance        | 79.89P     |
| Paid till      | 2030-12-31 |

Approved templates

Submit templateShow Failed

Hello, our employee will answer you as soon as possible. Ticket {{1}} has been created.

Hi, {{1}}.  
You are welcome!

Здравствуйте!  
Ранее вы обращались к нам по заявке на {{1}}.  
Пожалуйста, ваш вопрос еще актуален?

Any applicable taxes are not included.

Any questions?

Don't forget to click on the "refresh" button.

Revision #1

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