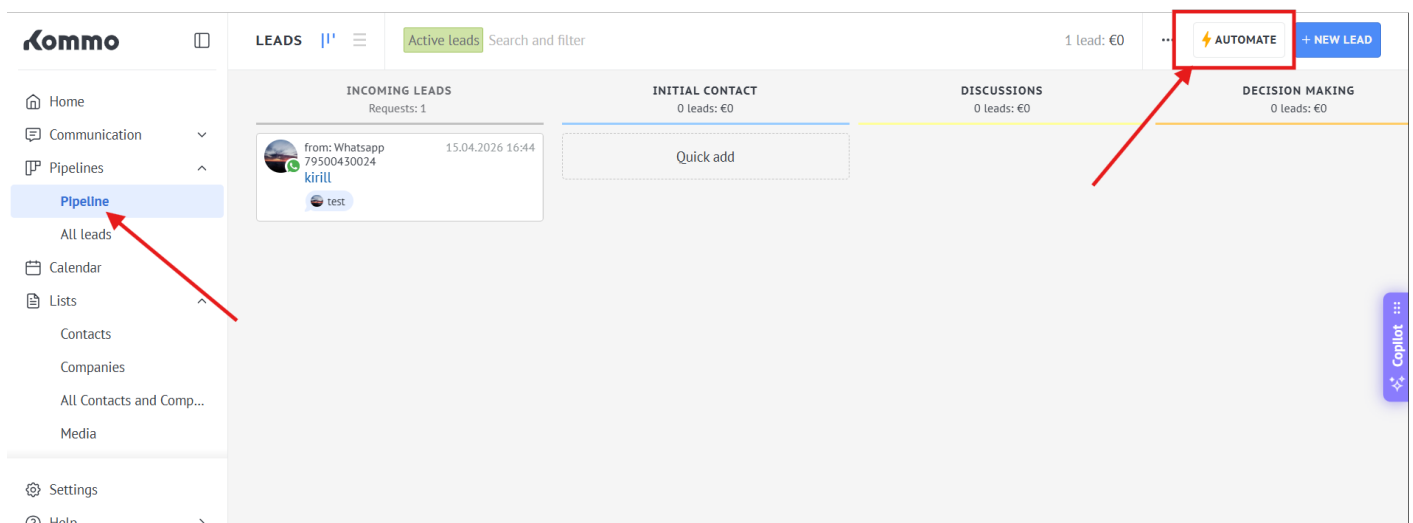


Distribution of chats from different numbers among managers in Salesbot

Video manual: <https://www.youtube.com/watch?v=uS8U-27okmQ>

This article will be useful if you have multiple numbers and each number is assigned to a separate manager. In this article, you will learn how to quickly set up the distribution of chats from different numbers among managers in Salesbot.

1. Go to the Pipeline - > Automate



2. Press "Incoming leads" - > "Add trigger"

PIPELINE Back Save

LEAD SOURCES

Incoming leads ⊖
Keep your pipeline cleaner by adding this pre-pipeline stage, which allows you to accept or decline potential leads

Duplicate control ⊖
Choose how the system detects and deals with duplicate incoming leads
[Set up rules](#)

 [Whatsapp 79500430024](#)
Widget

 [Whatsapp 79626852222](#)
Widget

+ Add source

INCOMING LEADS + **INITIAL CONTACT** + **DISCUSSIONS** +

+ Add trigger

Add hints *Add hints*

3. Select "Salesbot"

×

🔍 Search and filter

 + Salesbot

 + AI agent

 + Add task

API
+ Send webhook

 + Change lead stage

 + Change lead's user

4. Choose "Create a new bot"



After created in this stage
Run Salesbot: Salesbot #

For all leads with:

Add a condition

Execute: After created in this stage



The message will be sent to contacts who have communicated with you on the chat apps you have integrated

Active: Always



Leave message unanswered ☐

Messages that Salesbot responds to will be marked as unanswered

Salesbot

No bot selected



or

[+ Create a new bot](#)

Create a new bot or select from an existing one

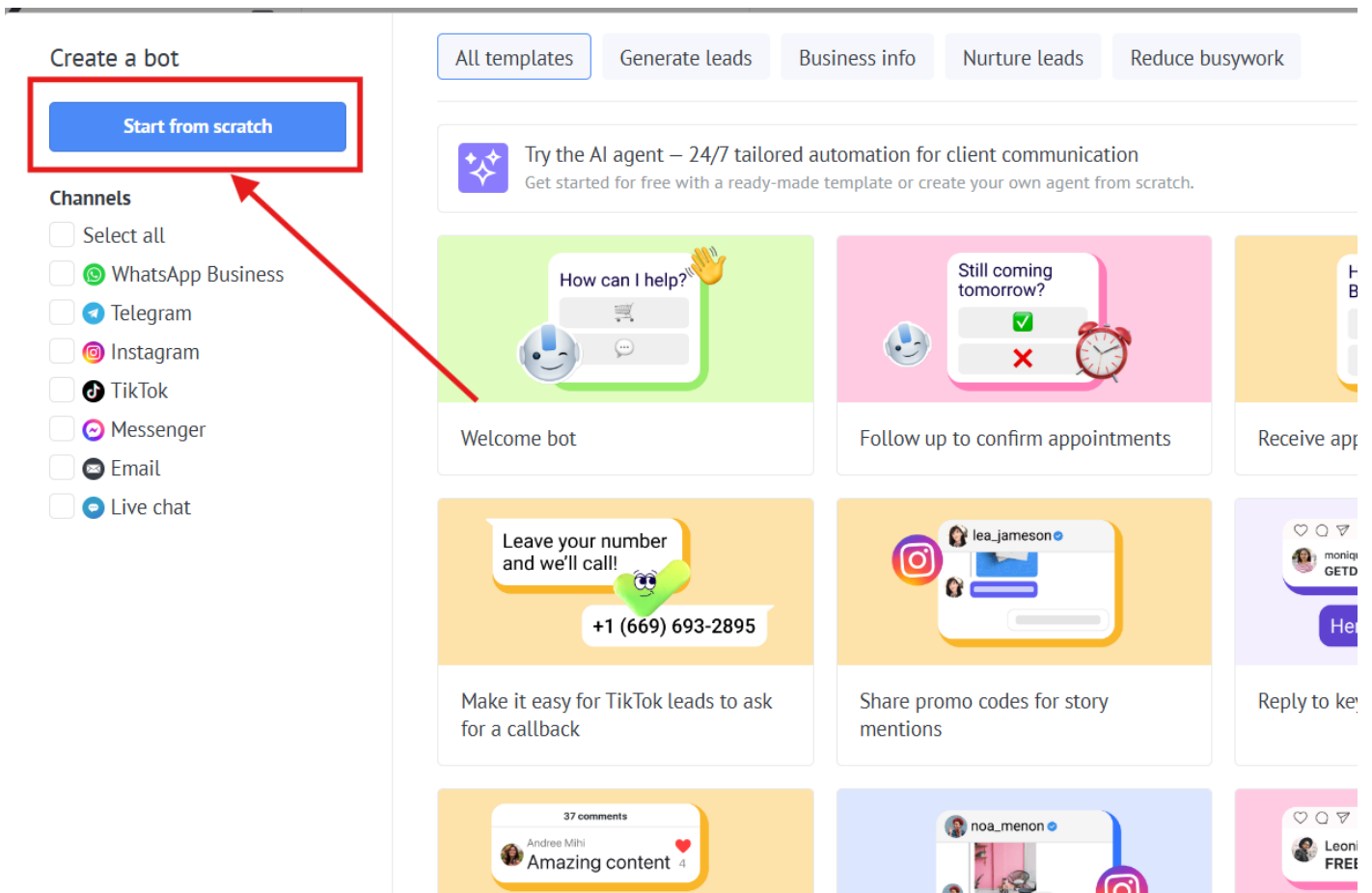
☐

Apply the trigger to all leads already in this stage

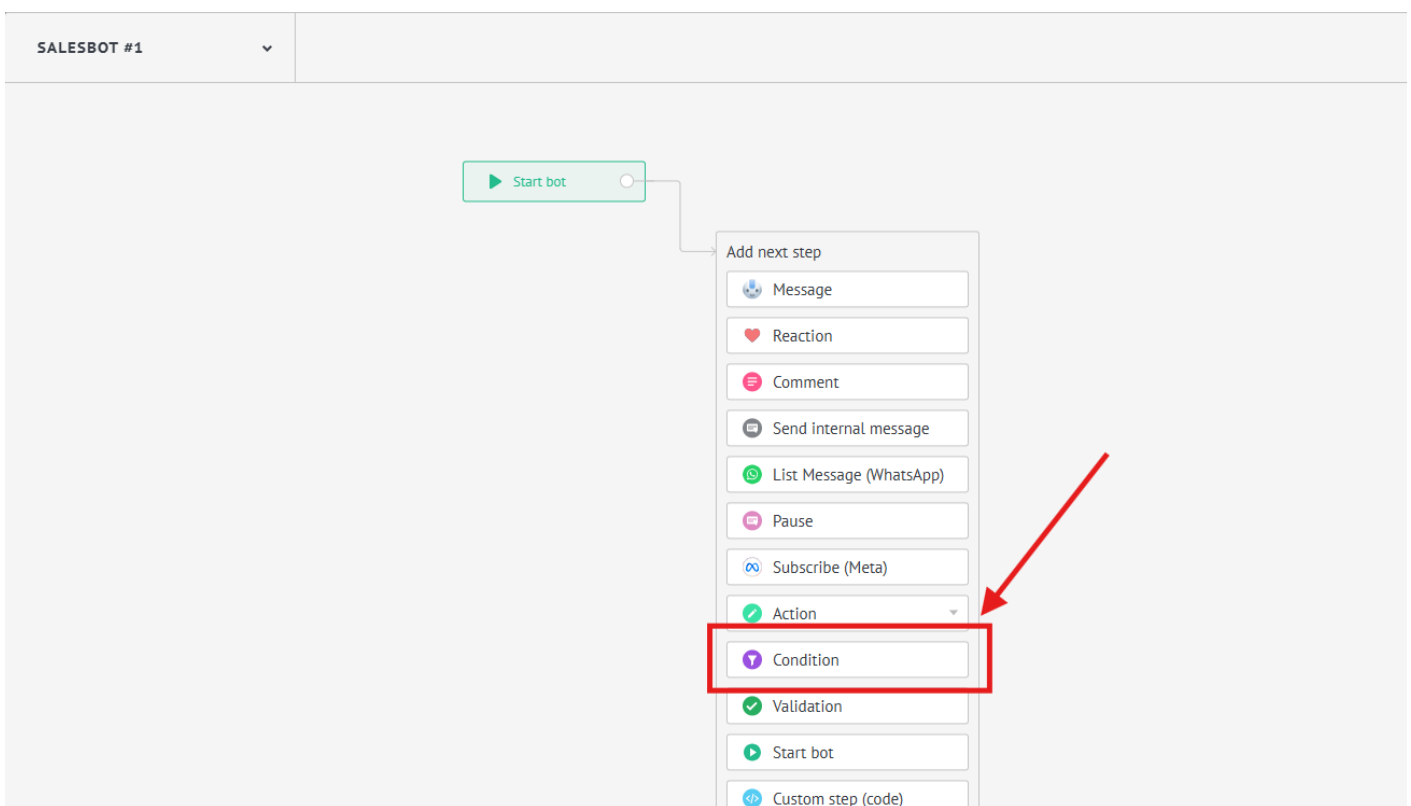
Done

Cancel

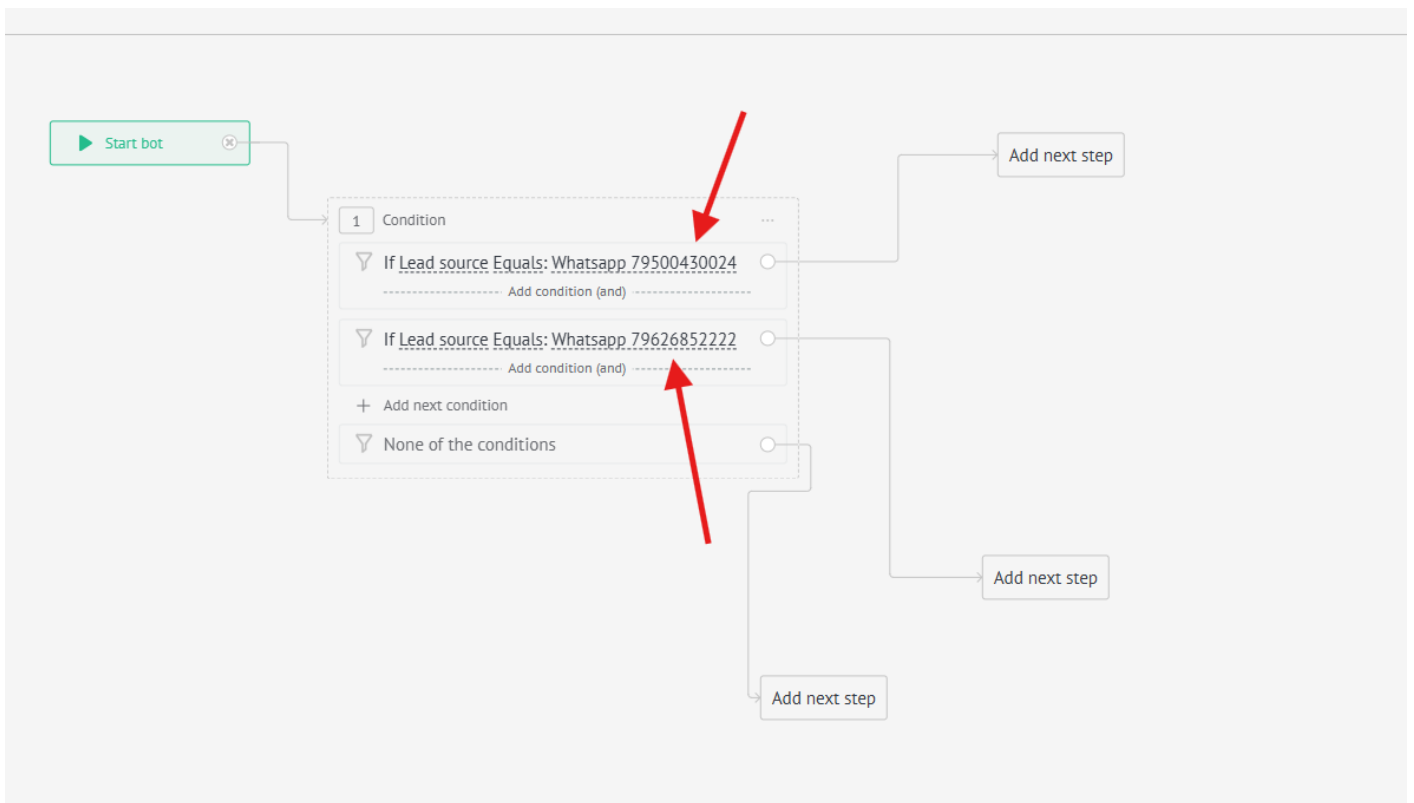
5. Press "Start from scratch" button



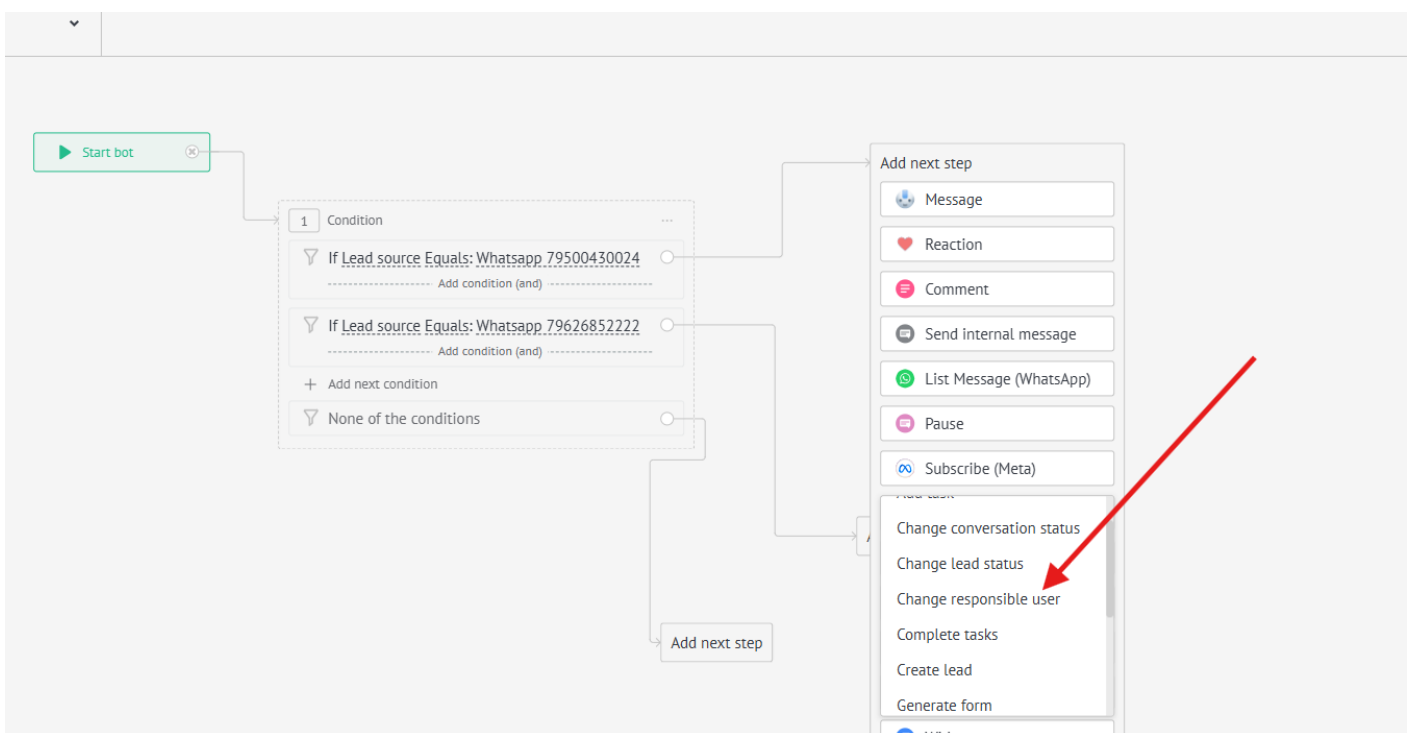
6. Choose "Condition"



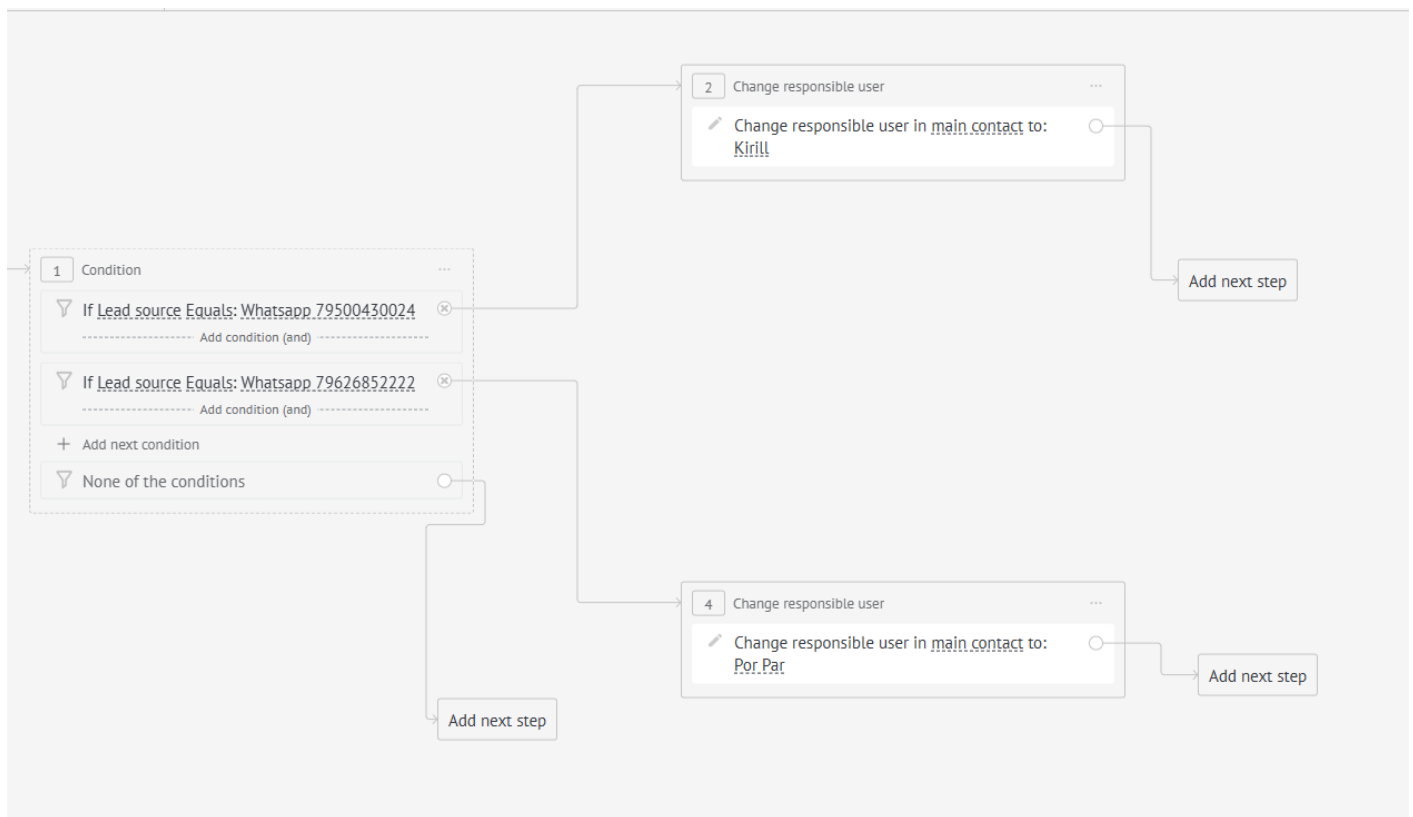
7. Add 2 conditions "If leads source Equals: and select a separate number for each condition"



8. Press "Add next step" and choose "Action" -> "Change responsible User"



9. Select the appropriate managers for each number



Done. Now the conversations will be distributed among managers based on this setup.

Revision #2

Created 2026-04-17 08:55:05 UTC by Kirill K

Updated 2026-04-23 14:41:38 UTC by Kirill K