

# Adding variables for templates in RetailCRM

1. First of all, you need to add a template  
Settings - Chat Templates - Add

e437d4410d4f99e178f8e3374f0b3137.png

2. Choose template

93cfd2caf556a04850446dc6a228b86e.png

3. Select option for your variable and press Add

c33755dc1a470a3d29d0bdcf55e66990.png

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