

WhatsApp Business Pre-Verified Phone Numbers API | Developer Documentation

WhatsApp Business Pre-Verified Phone Numbers API

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Version

API for retrieving pre-verified phone numbers associated with a WhatsApp Business Account.

This endpoint allows businesses to retrieve information about pre-verified phone numbers that are available for use with their WhatsApp Business Account.

GET `/v{Version}/business-{Business-ID}/preverified_numbers`

Retrieve pre-verified phone numbers available for use with the specified business.

This endpoint provides information about phone numbers that have been pre-verified and are ready for immediate use with WhatsApp Business messaging operations.

Use Cases:

- Retrieve available pre-verified phone numbers for business messaging setup

- Check verification status and availability of phone numbers

- Monitor pre-verified phone number inventory

- Validate phone number options before WhatsApp Business Account configuration

- Facilitate quick business messaging setup with pre-verified numbers

Filtering and Pagination:

- Results can be filtered by verification status, availability, and country

- Cursor-based pagination is supported for large result sets

- Default page size is 25 items, maximum is 100 items per page

Rate Limiting:

- Standard Graph API rate limits apply. Use appropriate retry logic with exponential backoff.

Caching:

Phone number information can be cached for short periods, but availability status may change frequently. Implement appropriate cache invalidation strategies.

Request Syntax

Try it

Select language

Select status code

Header Parameters

User-Agentstring

The user agent string identifying the client software making the request.

Authorizationstring·required

Bearer token for API authentication. This should be a valid access token obtained through the appropriate OAuth flow or system user token.

Path Parameters

Versionstring·required

Graph API version to use for this request. Determines the API behavior and available features.

Business-IDstring·required

Your Business ID for which to retrieve pre-verified phone numbers.

This ID can be found in your Meta Business Manager or through business management APIs.

Query Parameters

fieldsstring

Comma-separated list of fields to include in the response. If not specified, default fields will be returned (id, display_phone_number, verification_status).

Available fields: id, display_phone_number, country_prefix, verification_status, availability_status, created_time, last_updated, supported_features, country_code, region
limitinteger [min: 1, max: 100]

Maximum number of phone numbers to return per page. Default is 25, maximum is 100.

afterstring

Cursor for pagination. Use this to retrieve the next page of results.

This value is provided in the 'paging' object of previous responses.

beforestring

Cursor for pagination. Use this to retrieve the previous page of results.

This value is provided in the 'paging' object of previous responses.

verification_statusPhoneNumberVerificationStatus

Filter results by verification status. Only phone numbers with the specified verification status will be returned.

availability_statusPhoneNumberAvailabilityStatus

Filter results by availability status. Only phone numbers with the specified availability status will be returned.

country_codestring

Filter results by country code. Only phone numbers from the specified country will be returned. Use ISO 3166-1 alpha-2 country codes.

Responses

Retrieve pre-verified phone numbers available for use with the specified business. This endpoint provides information about phone numbers that have been pre-verified and are ready for immediate use with WhatsApp Business messaging operations.

Use Cases:

Retrieve available pre-verified phone numbers for business messaging setup

Check verification status and availability of phone numbers

Monitor pre-verified phone number inventory

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Phone number information can be cached for short periods, but availability status may change frequently. Implement appropriate cache invalidation strategies.

200

Successfully retrieved pre-verified phone numbers

Content Type: application/json

Schema: PreVerifiedPhoneNumbersResponse

Show child attributes

PreVerifiedPhoneNumbersResponse

dataarray of PreVerifiedPhoneNumber·required

List of pre-verified phone numbers

Show child attributes

data[]PreVerifiedPhoneNumber

Pre-verified phone number details and status information

Show child attributes

idstring·required

Unique identifier for the pre-verified phone number

display_phone_numberstring·required
Formatted display version of the phone number

country_prefixinteger [min: 1, max: 999]
Country code prefix for the phone number

verification_statusPhoneNumberVerificationStatus·required
Current verification status of the pre-verified phone number

availability_statusPhoneNumberAvailabilityStatus
Current availability status of the pre-verified phone number

created_timestring (date-time)
Timestamp when the phone number was pre-verified

last_updatedstring (date-time)
Timestamp when the phone number information was last updated

supported_featuresarray of WhatsAppBusinessFeature
List of WhatsApp Business features supported by this phone number
Show child attributes

supported_features[]WhatsAppBusinessFeature
WhatsApp Business features supported by the phone number

country_codestring
ISO 3166-1 alpha-2 country code for the phone number

regionstring
Geographic region or area for the phone number

pagingCursorPaging
Cursor-based pagination information
Show child attributes

cursorobject
Show child attributes

beforestring
Cursor pointing to the start of the page of data that has been returned

afterstring

Cursor pointing to the end of the page of data that has been returned

nextstring

Graph API endpoint URL for the next page of results

previousstring

Graph API endpoint URL for the previous page of results

400

Bad Request - Invalid parameters or malformed request

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject.required

Show child attributes

messagestring.required

Human-readable error message

typestring.required

Error category type

codeinteger.required

Numeric error code

error_subcodeinteger

More specific error subcode when available

fbtrace_idstring

Unique identifier for debugging and support requests with Meta

is_transientboolean

Indicates whether this error is temporary and the request should be retried

error_user_titlestring

User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
401
Unauthorized - Invalid or missing access token
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject.required
Show child attributes

messagestring.required
Human-readable error message

typestring.required
Error category type

codeinteger.required
Numeric error code

error_subcodeinteger
More specific error subcode when available

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Unique identifier for debugging and support requests with Meta

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Indicates whether this error is temporary and the request should be retried

error_user_titlestring
User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
403
Forbidden - Insufficient permissions or access denied
Content Type: application/json
Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error category type

codeinteger·required
Numeric error code

error_subcodeinteger
More specific error subcode when available

fbtrace_idstring
Unique identifier for debugging and support requests with Meta

is_transientboolean
Indicates whether this error is temporary and the request should be retried

error_user_titlestring
User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
404
Not Found - Business does not exist or is not accessible
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error category type

codeinteger·required
Numeric error code

error_subcodeinteger
More specific error subcode when available

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error_user_titlestring
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error_user_msgstring
User-friendly error message for display purposes
422
Unprocessable Entity - Request parameters are valid but cannot be processed
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error category type

codeinteger·required
Numeric error code

error_subcodeinteger
More specific error subcode when available

fbtrace_idstring
Unique identifier for debugging and support requests with Meta

is_transientboolean
Indicates whether this error is temporary and the request should be retried

error_user_titlestring
User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
429
Too Many Requests - Rate limit exceeded
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error category type

codeinteger·required
Numeric error code

error_subcodeinteger
More specific error subcode when available

fbtrace_idstring

Unique identifier for debugging and support requests with Meta

is_transientboolean

Indicates whether this error is temporary and the request should be retried

error_user_titlestring

User-friendly error title for display purposes

error_user_msgstring

User-friendly error message for display purposes

500

Internal Server Error - Unexpected server error

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject.required

Show child attributes

messagestring.required

Human-readable error message

typestring.required

Error category type

codeinteger.required

Numeric error code

error_subcodeinteger

More specific error subcode when available

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Unique identifier for debugging and support requests with Meta

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error_user_titlestring

User-friendly error title for display purposes

error_user_msgstring

User-friendly error message for display purposes

Select language

Select status code

Authentication

Scheme	Type	Location
bearerAuth	HTTP Bearer	Header: <code>Authorization</code>

Usage Examples

bearerAuth:

Include `Authorization: Bearer your-token-here` in request headers

Global Authentication Requirements

All endpoints require:

bearerAuth

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