

WhatsApp Business Multi-Partner Solutions - Solution Reject API | Developer Documentation

WhatsApp Business Multi-Partner Solutions - Solution Reject API

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Version

API for rejecting Multi-Partner Solution partnership requests or deactivation requests. This endpoint allows solution partners to reject pending partnership requests or deactivation requests for Multi-Partner Solutions.

POST `/{Version}/{Solution-ID}/reject`

Reject a pending partnership request or deactivation request for a Multi-Partner Solution. This endpoint allows solution owners to decline incoming requests and maintain control over their solution partnerships and lifecycle.

Use Cases:

Reject partnership requests from unauthorized or incompatible applications

Decline deactivation requests to keep solutions active

Maintain solution security and partnership quality

Control solution access and collaboration boundaries

Request Types:

`PARTNERSHIP_REQUEST`: Reject an incoming partnership request from another app

`DEACTIVATION_REQUEST`: Reject a request to deactivate the solution

Rate Limiting:

Standard Graph API rate limits apply. Use appropriate retry logic with exponential backoff.

Business Logic:

Only solution owners can reject requests for their solutions
Partnership rejections require the partner_app_id parameter
Rejection actions are permanent and cannot be undone through this API
Rejected requests may need to be resubmitted through proper channels

Request Syntax

Try it

Select language

Select status code

Header Parameters

User-Agentstring

The user agent string identifying the client software making the request.

Authorizationstring·required

Bearer token for API authentication. This should be a valid access token obtained through the appropriate OAuth flow or system user token.

Path Parameters

Versionstring·required

Graph API version to use for this request. Determines the API behavior and available features.

Solution-IDstring·required

Your Multi-Partner Solution ID. This ID is provided when you create the solution and can be found in your Partner Dashboard or through solution management APIs.

Required

Content Type: application/json

Schema: SolutionRejectRequest

Show child attributes

SolutionRejectRequest

request_typeOne of "PARTNERSHIP_REQUEST", "DEACTIVATION_REQUEST"·required

Type of request being rejected

rejection_reasonstring

Optional reason for rejecting the request

partner_app_idstring

The app ID of the requesting partner. Required when request_type is PARTNERSHIP_REQUEST, not used for DEACTIVATION_REQUEST

Responses

Reject a pending partnership request or deactivation request for a Multi-Partner Solution. This endpoint allows solution owners to decline incoming requests and maintain control over their solution partnerships and lifecycle.

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200

Successfully rejected the Multi-Partner Solution request

Content Type: application/json

Schema: SolutionRejectResponse

Show child attributes

SolutionRejectResponse

successboolean·required

Indicates whether the rejection was successful

solution_idstring·required

The ID of the Multi-Partner Solution

rejected_request_typeOne of "PARTNERSHIP_REQUEST", "DEACTIVATION_REQUEST"·required
Type of request that was rejected

rejection_timestampstring (date-time)

ISO 8601 timestamp when the rejection was processed

partner_app_idstring

App ID of the partner whose request was rejected (for partnership rejections)

400

Bad Request - Invalid parameters or malformed request

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject.required

Show child attributes

messagestring.required

Human-readable error message

typestring.required

Error category type

codeinteger.required

Numeric error code

error_subcodeinteger

More specific error subcode when available

fbtrace_idstring

Unique identifier for debugging and support requests with Meta

is_transientboolean

Indicates whether this error is temporary and the request should be retried

error_user_titlestring

User-friendly error title for display purposes

error_user_msgstring

User-friendly error message for display purposes

401

Unauthorized - Invalid or missing access token

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error category type

codeinteger·required
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User-friendly error title for display purposes

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User-friendly error message for display purposes
403
Forbidden - Insufficient permissions or not solution owner
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required

Human-readable error message

typestring·required
Error category type

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404
Not Found - Solution ID does not exist or request not found
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error category type

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422

Unprocessable Entity - Request cannot be processed due to business logic constraints

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject·required

Show child attributes

messagestring·required

Human-readable error message

typestring·required

Error category type

codeinteger·required

Numeric error code

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More specific error subcode when available

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User-friendly error message for display purposes

429

Too Many Requests - Rate limit exceeded

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject-required

Show child attributes

messagestring-required

Human-readable error message

typestring-required

Error category type

codeinteger-required

Numeric error code

error_subcodeinteger

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error_user_titlestring

User-friendly error title for display purposes

error_user_msgstring

User-friendly error message for display purposes

500

Internal Server Error - Unexpected server error

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject-required

Show child attributes

messagestring-required

Human-readable error message

typestring-required

Error category type

codeinteger-required

Numeric error code

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Select language

Select status code

Authentication

Scheme	Type	Location
bearerAuth	HTTP Bearer	Header: Authorization

Usage Examples

bearerAuth:

Include `Authorization: Bearer your-token-here` in request headers

Global Authentication Requirements

All endpoints require:

bearerAuth

Revision #5

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