

WhatsApp Business Multi-Partner Solutions - Send Deactivation Request API | Developer Documentation

WhatsApp Business Multi-Partner Solutions - Send Deactivation Request API

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Version

API for sending deactivation requests for Multi-Partner Solutions.

This endpoint allows solution partners to request deactivation of their Multi-Partner Solutions.

POST `/{Version}/{Solution-ID}/send_deactivation_request`

Submit a deactivation request for a Multi-Partner Solution. This initiates a workflow to transition the solution from its current state to deactivated, following proper business validation and approval processes.

Use Cases:

- Request deactivation of an active Multi-Partner Solution

- Initiate solution lifecycle transition management

- Trigger business workflow for solution deactivation approval

- Programmatically manage solution lifecycle states

Business Logic:

- Solution must be in ACTIVE or INITIATED state to be eligible for deactivation

Deactivation requests are processed asynchronously

Solution status will transition to PENDING_DEACTIVATION during processing

Final deactivation requires business approval workflow completion

Rate Limiting:

Standard Graph API rate limits apply. Use appropriate retry logic with exponential backoff.

Workflow:

Validate solution ownership and permissions

Check solution eligibility for deactivation

Submit deactivation request to business workflow

Return confirmation with tracking identifier

Request Syntax

Try it

Select language

Select status code

Header Parameters

User-Agentstring

The user agent string identifying the client software making the request.

Authorizationstring·required

Bearer token for API authentication. This should be a valid access token obtained through the appropriate OAuth flow or system user token.

Path Parameters

Versionstring·required

Graph API version to use for this request. Determines the API behavior and available features.

Solution-IDstring·required

Your Multi-Partner Solution ID. This ID is provided when you create the solution and can be found in your Partner Dashboard or through solution management APIs.

Optional

Content Type: application/json

Schema: WhatsAppBusinessSolutionDeactivationRequest

Show child attributes

WhatsAppBusinessSolutionDeactivationRequest

reasonstring

Optional reason for the deactivation request

Responses

Submit a deactivation request for a Multi-Partner Solution. This initiates a workflow to transition the solution from its current state to deactivated, following proper business validation and approval processes.

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Return confirmation with tracking identifier

200

Successfully submitted deactivation request

Content Type: application/json

Schema: WhatsAppBusinessSolutionDeactivationResponse

Show child attributes

WhatsAppBusinessSolutionDeactivationResponse

successboolean·required

Indicates whether the deactivation request was successfully submitted

messagestring·required

Human-readable message describing the result

request_idstring

Unique identifier for tracking the deactivation request

400

Bad Request - Invalid parameters or malformed request

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error category type

codeinteger·required
Numeric error code

error_subcodeinteger
More specific error subcode when available

fbtrace_idstring
Unique identifier for debugging and support requests with Meta

is_transientboolean
Indicates whether this error is temporary and the request should be retried

error_user_titlestring
User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
401
Unauthorized - Invalid or missing access token
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error category type

codeinteger·required
Numeric error code

error_subcodeinteger
More specific error subcode when available

fbtrace_idstring
Unique identifier for debugging and support requests with Meta

is_transientboolean
Indicates whether this error is temporary and the request should be retried

error_user_titlestring
User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
403
Forbidden - Insufficient permissions or access denied
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error category type

codeinteger·required
Numeric error code

error_subcodeinteger

More specific error subcode when available

fbtrace_idstring

Unique identifier for debugging and support requests with Meta

is_transientboolean

Indicates whether this error is temporary and the request should be retried

error_user_titlestring

User-friendly error title for display purposes

error_user_msgstring

User-friendly error message for display purposes

404

Not Found - Solution ID does not exist or is not accessible

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject.required

Show child attributes

messagestring.required

Human-readable error message

typestring.required

Error category type

codeinteger.required

Numeric error code

error_subcodeinteger

More specific error subcode when available

fbtrace_idstring

Unique identifier for debugging and support requests with Meta

is_transientboolean

Indicates whether this error is temporary and the request should be retried

error_user_titlestring

User-friendly error title for display purposes

error_user_msgstring

User-friendly error message for display purposes

422

Unprocessable Entity - Solution is not eligible for deactivation

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject.required

Show child attributes

messagestring.required

Human-readable error message

typestring.required

Error category type

codeinteger.required

Numeric error code

error_subcodeinteger

More specific error subcode when available

fbtrace_idstring

Unique identifier for debugging and support requests with Meta

is_transientboolean

Indicates whether this error is temporary and the request should be retried

error_user_titlestring

User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
429
Too Many Requests - Rate limit exceeded
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject.required
Show child attributes

messagestring.required
Human-readable error message

typestring.required
Error category type

codeinteger.required
Numeric error code

error_subcodeinteger
More specific error subcode when available

fbtrace_idstring
Unique identifier for debugging and support requests with Meta

is_transientboolean
Indicates whether this error is temporary and the request should be retried

error_user_titlestring
User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
500
Internal Server Error - Unexpected server error
Content Type: application/json
Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error category type

codeinteger·required
Numeric error code

error_subcodeinteger
More specific error subcode when available

fbtrace_idstring
Unique identifier for debugging and support requests with Meta

is_transientboolean
Indicates whether this error is temporary and the request should be retried

error_user_titlestring
User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
Select language

Select status code

Authentication

Scheme	Type	Location
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bearerAuth

HTTP Bearer

Header: Authorization

Usage Examples

bearerAuth:

Include `Authorization: Bearer your-token-here` in request headers

Global Authentication Requirements

All endpoints require:

bearerAuth

Revision #5

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