

WhatsApp Business Multi-Partner Solutions - Reject Deactivation Request API | Developer Documentation

WhatsApp Business Multi-Partner Solutions - Reject Deactivation Request API

Copy for LLM

[View as Markdown](#)

Version

API for rejecting deactivation requests for Multi-Partner Solutions.

This endpoint allows solution partners to reject pending deactivation requests for their Multi-Partner Solutions.

POST /{Version}/{Solution-ID}/reject_deactivation_request

Reject a pending deactivation request for a Multi-Partner Solution. This endpoint allows solution partners to decline deactivation requests from solution owners, maintaining the solution in its current active operational state.

Use Cases:

Reject deactivation requests from solution owners

Maintain active solution partnerships when deactivation is not appropriate
Respond programmatically to deactivation requests through API integration
Keep solutions operational when business requirements or partnerships change
Business Logic:

Solution status remains ACTIVE after successful rejection

StatusForPendingRequest transitions from PENDING_DEACTIVATION to NONE

All existing solution configurations and permissions are preserved

Solution partners receive notifications about the rejection decision

Rate Limiting:

Standard Graph API rate limits apply. Use appropriate retry logic with exponential backoff.

Permissions:

Requires whatsapp_business_management permission and valid solution partnership relationship.

Request Syntax

Try it

Select language

Select status code

Header Parameters

User-Agentstring

The user agent string identifying the client software making the request.

Authorizationstring·required

Bearer token for API authentication. This should be a valid access token obtained through the appropriate OAuth flow or system user token.

Path Parameters

Versionstring·required

Graph API version to use for this request. Determines the API behavior and available features.

Solution-IDstring·required

Your Multi-Partner Solution ID with a pending deactivation request. This ID is provided when you create the solution and can be found in your Partner Dashboard or through solution management APIs.

Query Parameters

fieldsstring

Comma-separated list of fields to include in the response. If not specified, default fields will be returned (name, status, status_for_pending_request).

Available fields: id, name, status, status_for_pending_request, owner_app, owner_permissions
Required

Content Type: application/json

Schema: object
Show child attributes

reject_deactivation_requestboolean·required
Set to true to reject the pending deactivation request
Responses

Reject a pending deactivation request for a Multi-Partner Solution. This endpoint allows solution partners to decline deactivation requests from solution owners, maintaining the solution in its current active operational state.

Use Cases:

Reject deactivation requests from solution owners

Maintain active solution partnerships when deactivation is not appropriate

Respond programmatically to deactivation requests through API integration

Keep solutions operational when business requirements or partnerships change

Business Logic:

Solution status remains ACTIVE after successful rejection

StatusForPendingRequest transitions from PENDING_DEACTIVATION to NONE

All existing solution configurations and permissions are preserved

Solution partners receive notifications about the rejection decision

Rate Limiting:

Standard Graph API rate limits apply. Use appropriate retry logic with exponential backoff.

Permissions:

Requires whatsapp_business_management permission and valid solution partnership relationship.

200

Successfully rejected the deactivation request

Content Type: application/json

Schema: WhatsAppBusinessSolution

Show child attributes

WhatsAppBusinessSolution

idstring·required
Unique identifier for the Multi-Partner Solution

namestring·required
Human-readable name of the Multi-Partner Solution

statusWhatsAppBusinessSolutionStatus·required
Current effective status of the Multi-Partner Solution
Show child attributes

status_for_pending_requestWhatsAppBusinessSolutionPendingStatus·required

Status of any pending solution status transition requests

owner_appApplicationNode

Meta application that owns the Multi-Partner Solution

Show child attributes

idstring

Unique identifier for the Meta application

namestring

Name of the Meta application

owner_permissionsarray of WhatsAppBusinessAccountPermissionTask

List of WhatsApp Business Account permissions granted to the solution owner

Show child attributes

owner_permissions[]WhatsAppBusinessAccountPermissionTask

Granular permission tasks for WhatsApp Business Account access

400

Bad Request - Invalid parameters or malformed request

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject.required

Show child attributes

messagestring.required

Human-readable error message

typestring.required

Error type classification

codeinteger.required

Numeric error code

error_subcodeinteger

More specific error subcode when available

fbtrace_idstring

Unique identifier for debugging and support requests with Meta

is_transientboolean

Indicates whether this error is temporary and the request should be retried

error_user_titlestring

User-friendly error title for display purposes

error_user_msgstring

User-friendly error message for display purposes

401

Unauthorized - Invalid or missing access token

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject.required

Show child attributes

messagestring.required

Human-readable error message

typestring.required

Error type classification

codeinteger.required

Numeric error code

error_subcodeinteger

More specific error subcode when available

fbtrace_idstring

Unique identifier for debugging and support requests with Meta

is_transientboolean

Indicates whether this error is temporary and the request should be retried

error_user_titlestring
User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
403
Forbidden - Insufficient permissions or unauthorized access
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject.required
Show child attributes

messagestring.required
Human-readable error message

typestring.required
Error type classification

codeinteger.required
Numeric error code

error_subcodeinteger
More specific error subcode when available

fbtrace_idstring
Unique identifier for debugging and support requests with Meta

is_transientboolean
Indicates whether this error is temporary and the request should be retried

error_user_titlestring
User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes

404

Not Found - Solution not found or not accessible

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject.required

Show child attributes

messagestring.required

Human-readable error message

typestring.required

Error type classification

codeinteger.required

Numeric error code

error_subcodeinteger

More specific error subcode when available

fbtrace_idstring

Unique identifier for debugging and support requests with Meta

is_transientboolean

Indicates whether this error is temporary and the request should be retried

error_user_titlestring

User-friendly error title for display purposes

error_user_msgstring

User-friendly error message for display purposes

422

Unprocessable Entity - Invalid solution state or business logic violation

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error type classification

codeinteger·required
Numeric error code

error_subcodeinteger
More specific error subcode when available

fbtrace_idstring
Unique identifier for debugging and support requests with Meta

is_transientboolean
Indicates whether this error is temporary and the request should be retried

error_user_titlestring
User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
429
Too Many Requests - Rate limit exceeded
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error type classification

codeinteger·required
Numeric error code

error_subcodeinteger
More specific error subcode when available

fbtrace_idstring
Unique identifier for debugging and support requests with Meta

is_transientboolean
Indicates whether this error is temporary and the request should be retried

error_user_titlestring
User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
500
Internal Server Error - Unexpected server error
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error type classification

codeinteger·required
Numeric error code

error_subcodeinteger

More specific error subcode when available

fbtrace_idstring

Unique identifier for debugging and support requests with Meta

is_transientboolean

Indicates whether this error is temporary and the request should be retried

error_user_titlestring

User-friendly error title for display purposes

error_user_msgstring

User-friendly error message for display purposes

Select language

Select status code

Authentication

Scheme	Type	Location
bearerAuth	HTTP Bearer	Header: <code>Authorization</code>

Usage Examples

bearerAuth:

Include `Authorization: Bearer your-token-here` in request headers

Global Authentication Requirements

All endpoints require:

bearerAuth

Revision #5

Created 2026-04-01 15:39:29 UTC by New Admin

Updated 2026-04-06 17:52:39 UTC by New Admin