

# WhatsApp Business Multi-Partner Solutions - Access Token API | Developer Documentation

## WhatsApp Business Multi-Partner Solutions - Access Token API

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Version

API for retrieving granular BISU (Business Integration System User) access tokens for Multi-Partner Solution partners.

This endpoint allows solution partners to obtain granular access tokens that provide secure, scoped access to WhatsApp Business Accounts shared with their Multi-Partner Solution.

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### GET /{Version}/{Solution-ID}/access\_token

Retrieve a granular BISU access token for accessing customer business resources through the Multi-Partner Solution. The token provides secure, scoped access to WhatsApp Business Accounts that have been shared with the solution.

Use Cases:

- Obtain secure access tokens for partner applications to access customer business resources
- Enable multi-tenant partner architectures with dedicated tokens per customer business
- Support secure API operations on shared WhatsApp Business Accounts

Implement proper security boundaries between different customer businesses

Rate Limiting:

Standard Graph API rate limits apply. Use appropriate retry logic with exponential backoff.

Token Management:

Access tokens are time-limited and should be refreshed before expiration. Store tokens securely and implement proper token rotation strategies.

## Request Syntax

Try it

Select language

---

Select status code

---

Header Parameters

---

User-Agentstring

The user agent string identifying the client software making the request.

Authorizationstring·required

Bearer token for API authentication. This should be a valid access token obtained through the appropriate OAuth flow or system user token.

Path Parameters

---

Versionstring·required

Graph API version to use for this request. Determines the API behavior and available features.

Solution-IDstring·required

Your Multi-Partner Solution ID. This ID is provided when you create the solution and can be found in your Partner Dashboard or through solution management APIs.

Query Parameters

---

business\_idstring·required

The customer business ID for which you want to retrieve an access token. This must be a business that has shared a WhatsApp Business Account with your Multi-Partner Solution.

Responses

---

Retrieve a granular BISU access token for accessing customer business resources through the Multi-Partner Solution. The token provides secure, scoped access to WhatsApp Business Accounts that have been shared with the solution.

Use Cases:

Obtain secure access tokens for partner applications to access customer business resources

Enable multi-tenant partner architectures with dedicated tokens per customer business

Support secure API operations on shared WhatsApp Business Accounts

Implement proper security boundaries between different customer businesses

Rate Limiting:

Standard Graph API rate limits apply. Use appropriate retry logic with exponential backoff.

Token Management:

Access tokens are time-limited and should be refreshed before expiration. Store tokens securely and implement proper token rotation strategies.

400

Bad Request - Invalid parameters or malformed request

Content Type: application/json

Schema: GraphAPIError

Show child attributes

---

GraphAPIError

---

errorobject·required

Show child attributes

---

messagestring·required

Human-readable error message

---

typestring·required

Error category type

---

codeinteger·required

Numeric error code

---

error\_subcodeinteger

More specific error subcode when available

---

fbtrace\_idstring

Unique identifier for debugging and support requests with Meta

---

is\_transientboolean

Indicates whether this error is temporary and the request should be retried

---

error\_user\_titlestring

User-friendly error title for display purposes

---

error\_user\_msgstring

User-friendly error message for display purposes

401

Unauthorized - Invalid or missing access token

Content Type: application/json

Schema: GraphAPIError

Show child attributes

---

GraphAPIError

---

errorobject·required

Show child attributes

---

messagestring·required

Human-readable error message

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User-friendly error message for display purposes

403

Forbidden - Insufficient permissions or access denied

Content Type: application/json

Schema: GraphAPIError

Show child attributes

---

GraphAPIError

---

errorobject·required

Show child attributes

---

messagestring-required  
Human-readable error message

---

typestring-required  
Error category type

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codeinteger-required  
Numeric error code

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---

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User-friendly error title for display purposes

---

error\_user\_msgstring  
User-friendly error message for display purposes  
404  
Not Found - Solution ID or business ID does not exist or is not accessible  
Content Type: application/json  
Schema: GraphAPIError  
Show child attributes

---

GraphAPIError

---

errorobject-required  
Show child attributes

---

messagestring-required  
Human-readable error message

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User-friendly error title for display purposes

---

error\_user\_msgstring  
User-friendly error message for display purposes  
422  
Unprocessable Entity - Request parameters are valid but cannot be processed  
Content Type: application/json  
Schema: GraphAPIError  
Show child attributes

---

GraphAPIError

---

errorobject·required  
Show child attributes

---

messagestring·required  
Human-readable error message

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typestring·required  
Error category type

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error\_user\_msgstring

User-friendly error message for display purposes

429

Too Many Requests - Rate limit exceeded

Content Type: application/json

Schema: GraphAPIError

Show child attributes

---

GraphAPIError

---

errorobject.required

Show child attributes

---

messagestring.required

Human-readable error message

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typestring.required

Error category type

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codeinteger.required

Numeric error code

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User-friendly error title for display purposes

---

error\_user\_msgstring

User-friendly error message for display purposes

500

Internal Server Error - Unexpected server error

Content Type: application/json

Schema: GraphAPIError

Show child attributes

---

GraphAPIError

---

errorobject.required

Show child attributes

---

messagestring.required

Human-readable error message

---

typestring.required

Error category type

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User-friendly error message for display purposes

Select language

---

Select status code

---

# Authentication

Scheme	Type	Location
bearerAuth	HTTP Bearer	Header: <code>Authorization</code>

## Usage Examples

bearerAuth:

Include `Authorization: Bearer your-token-here` in request headers

## Global Authentication Requirements

All endpoints require:

bearerAuth

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Revision #5

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