

# WhatsApp Business Multi-Partner Solutions - Accept Deactivation Request API | Developer Documentation

## WhatsApp Business Multi-Partner Solutions - Accept Deactivation Request API

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Version

API for accepting deactivation requests for WhatsApp Business Multi-Partner Solutions. This endpoint allows solution partners to accept pending deactivation requests for their Multi-Partner Solutions.

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### POST `/v{Version}/solutions/{Solution-ID}/accept_deactivation_request`

Accepts a pending deactivation request for a WhatsApp Business Multi-Partner Solution. This endpoint completes the partner approval workflow by accepting a deactivation request that was previously initiated by another solution partner. Upon successful acceptance, the solution status transitions from ACTIVE to DEACTIVATED, and the pending request status changes from PENDING\_DEACTIVATION to NONE.

Important Business Logic:

Solution must be in ACTIVE status with PENDING\_DEACTIVATION pending status

All outstanding payments and invoices must be settled before acceptance

Active marketing campaigns must be concluded or transferred

Webhook notifications will be sent to all solution partners upon completion

Solution resources and permissions will be cleaned up according to policy

## Request Syntax

Try it

Select language

---

Select status code

---

Header Parameters

---

User-Agentstring

The user agent string identifying the client software making the request.

Authorizationstring·required

Bearer token for API authentication. This should be a valid access token obtained through the appropriate OAuth flow or system user token.

Path Parameters

---

Versionstring·required

Graph API version

Solution-IDstring·required

Unique identifier for the WhatsApp Business Solution

Query Parameters

---

fieldsstring

Comma-separated list of fields to return in the response.

Available Fields: id, name, status, status\_for\_pending\_request, owner\_permissions

Default Fields: name, status, status\_for\_pending\_request

Optional

---

Content Type: application/json

Schema: object

Responses

---

Accepts a pending deactivation request for a WhatsApp Business Multi-Partner Solution.

This endpoint completes the partner approval workflow by accepting a deactivation request that was previously initiated by another solution partner. Upon successful acceptance, the solution status transitions from ACTIVE to DEACTIVATED, and the pending request

status changes from PENDING\_DEACTIVATION to NONE.

Important Business Logic:

Solution must be in ACTIVE status with PENDING\_DEACTIVATION pending status

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Webhook notifications will be sent to all solution partners upon completion

Solution resources and permissions will be cleaned up according to policy

200

Deactivation request accepted successfully. Solution status updated to DEACTIVATED.

Content Type: application/json

Schema: WhatsAppBusinessSolution

Show child attributes

---

WhatsAppBusinessSolution

---

idstring·required

Unique identifier for the WhatsApp Business Solution

---

namestring·required

Human-readable name for the solution (UGC text, 2-75 characters)

---

statusWhatsAppBusinessSolutionStatus·required

Current status of the WhatsApp Business Solution

Show child attributes

---

status\_for\_pending\_requestWhatsAppBusinessSolutionPendingStatus·required

Status of any pending requests for the solution

---

owner\_permissionsarray of WhatsAppBusinessAccountPermissionTask

Array of permissions granted to the solution owner

Show child attributes

---

owner\_permissions[]WhatsAppBusinessAccountPermissionTask

Granular permission tasks for WhatsApp Business Account access

400

Bad Request - Invalid request parameters or malformed solution ID format.

Content Type: application/json

Schema: GraphAPIError

Show child attributes

---

GraphAPIError

---

errorobject·required  
Show child attributes

---

messagestring·required  
Human-readable error message

---

typeOne of "OAuthException", "GraphMethodException", "GraphAPIException"·required  
Error type classification

---

codeinteger·required  
Numeric error code

---

error\_subcodeinteger  
More specific error subcode

---

fbtrace\_idstring  
Internal trace ID for debugging

---

is\_transientboolean  
Whether this error might be resolved by retrying

---

error\_user\_titlestring  
User-friendly error title

---

error\_user\_msgstring  
User-friendly error message  
401  
Unauthorized - Invalid, missing, or expired access token.  
Content Type: application/json  
Schema: GraphAPIError  
Show child attributes

---

GraphAPIError

---

errorobject·required  
Show child attributes

---

messagestring·required  
Human-readable error message

---

typeOne of "OAuthException", "GraphMethodException", "GraphAPIException"·required  
Error type classification

---

codeinteger·required  
Numeric error code

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error\_subcodeinteger  
More specific error subcode

---

fbtrace\_idstring  
Internal trace ID for debugging

---

is\_transientboolean  
Whether this error might be resolved by retrying

---

error\_user\_titlestring  
User-friendly error title

---

error\_user\_msgstring  
User-friendly error message  
403  
Forbidden - Insufficient permissions or app not authorized for this solution.  
Content Type: application/json  
Schema: GraphAPIError  
Show child attributes

---

GraphAPIError

---

errorobject·required  
Show child attributes

---

messagestring·required  
Human-readable error message

---

typeOne of "OAuthException", "GraphMethodException", "GraphAPIException"·required  
Error type classification

---

codeinteger·required  
Numeric error code

---

error\_subcodeinteger  
More specific error subcode

---

fbtrace\_idstring  
Internal trace ID for debugging

---

is\_transientboolean  
Whether this error might be resolved by retrying

---

error\_user\_titlestring  
User-friendly error title

---

error\_user\_msgstring  
User-friendly error message  
404  
Not Found - Solution ID does not exist or is not accessible to the requesting app.  
Content Type: application/json  
Schema: GraphAPIError  
Show child attributes

---

GraphAPIError

---

errorobject·required  
Show child attributes

---

messagestring·required  
Human-readable error message

---

typeOne of "OAuthException", "GraphMethodException", "GraphAPIException"·required  
Error type classification

---

codeinteger·required  
Numeric error code

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error\_subcodeinteger  
More specific error subcode

---

fbtrace\_idstring  
Internal trace ID for debugging

---

is\_transientboolean

Whether this error might be resolved by retrying

---

error\_user\_titlestring

User-friendly error title

---

error\_user\_msgstring

User-friendly error message

422

Unprocessable Entity - Valid parameters but business logic prevents processing (e.g., wrong solution state, outstanding payments).

Content Type: application/json

Schema: GraphAPIError

Show child attributes

---

GraphAPIError

---

errorobject·required

Show child attributes

---

messagestring·required

Human-readable error message

---

typeOne of "OAuthException", "GraphMethodException", "GraphAPIException"·required

Error type classification

---

codeinteger·required

Numeric error code

---

error\_subcodeinteger

More specific error subcode

---

fbtrace\_idstring

Internal trace ID for debugging

---

is\_transientboolean

Whether this error might be resolved by retrying

---

error\_user\_titlestring

User-friendly error title

---

error\_user\_msgstring

User-friendly error message

429

Too Many Requests - Rate limit exceeded. Use exponential backoff for retries.

Content Type: application/json

Schema: GraphAPIError

Show child attributes

---

GraphAPIError

---

errorobject·required

Show child attributes

---

messagestring·required

Human-readable error message

---

typeOne of "OAuthException", "GraphMethodException", "GraphAPIException"·required

Error type classification

---

codeinteger·required

Numeric error code

---

error\_subcodeinteger

More specific error subcode

---

fbtrace\_idstring

Internal trace ID for debugging

---

is\_transientboolean

Whether this error might be resolved by retrying

---

error\_user\_titlestring

User-friendly error title

---

error\_user\_msgstring

User-friendly error message

500

Internal Server Error - Unexpected server error. Retry with exponential backoff if is\_transient is true.

Content Type: application/json

Schema: GraphAPIError

Show child attributes

---

GraphAPIError

---

errorobject·required

Show child attributes

---

messagestring·required

Human-readable error message

---

typeOne of "OAuthException", "GraphMethodException", "GraphAPIException"·required

Error type classification

---

codeinteger·required

Numeric error code

---

error\_subcodeinteger

More specific error subcode

---

fbtrace\_idstring

Internal trace ID for debugging

---

is\_transientboolean

Whether this error might be resolved by retrying

---

error\_user\_titlestring

User-friendly error title

---

error\_user\_msgstring

User-friendly error message

Select language

---

Select status code

---

## Authentication

Scheme	Type	Location
bearerAuth	HTTP Bearer	Header: Authorization

## Usage Examples

bearerAuth:

Include `Authorization: Bearer your-token-here` in request headers

## Global Authentication Requirements

All endpoints require:

bearerAuth

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