

WhatsApp Business Message History Events API | Developer Documentation

WhatsApp Business Message History Events API

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Version

API for retrieving WhatsApp Business Message History Events and delivery status occurrences. This endpoint allows businesses to retrieve detailed message delivery status events for specific message history entries, including delivery status transitions, timestamps, and application information.

GET `/v{Version}/messaging/{Message-History-ID}/events`

Retrieve paginated message delivery status events for a specific message history entry, including delivery status occurrences, timestamps, and application information.

Use Cases:

Track detailed message delivery status events and transitions

Monitor delivery status occurrence timestamps

Retrieve application information for delivery events

Debug message delivery issues and status changes

Rate Limiting:

Standard Graph API rate limits apply. Use appropriate retry logic with exponential backoff.

Caching:

Message history events can be cached for short periods, but delivery status events may change frequently. Implement appropriate cache invalidation strategies.

Pagination:

This endpoint supports cursor-based pagination. Use the `after` and `before` cursors from the response to navigate through results.

Request Syntax

Try it

Select language

Select status code

Header Parameters

User-Agentstring

The user agent string identifying the client software making the request.

Authorizationstring·required

Bearer token for API authentication. This should be a valid access token obtained through the appropriate OAuth flow or system user token.

Path Parameters

Versionstring·required

Graph API version to use for this request. Determines the API behavior and available features.

Message-History-IDstring·required

Your WhatsApp Business Message History ID. This ID is provided when you retrieve message history and can be found through message history APIs.

Query Parameters

status_filterWhatsAppMessageDeliveryStatus

Filter results by specific delivery status. When provided, only events with this delivery status will be returned.

fieldsstring

Comma-separated list of fields to include in the response. If not specified, default fields will be returned (`cursor, node{id,delivery_status,occurrence_timestamp}`).

Available fields: `cursor,`

`node{id,delivery_status,error_description,occurrence_timestamp,status_timestamp,application}`

limitinteger [min: 1, max: 100]

Maximum number of message history events to return per page.

Default is 25, maximum is 100.

afterstring

Cursor for pagination. Use this to get the next page of results.

This value comes from the `paging.cursors.after` field in previous responses.

beforestring

Cursor for pagination. Use this to get the previous page of results.

This value comes from the `paging.cursors.before` field in previous responses.

Responses

Retrieve paginated message delivery status events for a specific message history entry, including delivery status occurrences, timestamps, and application information.

Use Cases:

Track detailed message delivery status events and transitions

Monitor delivery status occurrence timestamps

Retrieve application information for delivery events

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Rate Limiting:

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Pagination:

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200

Successfully retrieved WhatsApp message history events

Content Type: `application/json`

Schema: `MessageHistoryEventsResponse`

Show child attributes

`MessageHistoryEventsResponse`

`dataarray of WhatsAppMessageHistoryEventsEdge`

Array of message history event edges

Show child attributes

`data[]WhatsAppMessageHistoryEventsEdge`

Edge containing message delivery status occurrence with pagination cursor

Show child attributes

`cursorstring`

Pagination cursor for this edge

`nodeWhatsAppBusinessMessageDeliveryStatusOccurrence·required`

Message delivery status occurrence with detailed event information

Show child attributes

`idstring·required`

Unique identifier for the message delivery status occurrence

delivery_statusWhatsAppMessageDeliveryStatus·required
Message delivery status

error_descriptionstring
Error description if the delivery encountered an error

occurrence_timestampinteger (int64)·required
Unix timestamp when the delivery status occurrence happened

status_timestampinteger (int64)
Unix timestamp when the status was recorded

applicationApplicationNode
Meta application that processed the delivery status event
Show child attributes

idstring
Unique identifier for the Meta application

namestring
Name of the Meta application

pagingPaginationInfo
Pagination information for navigating through results
Show child attributes

cursorsobject
Pagination cursors for navigation
Show child attributes

beforestring
Cursor for the previous page of results

afterstring
Cursor for the next page of results

previousstring (uri)
URL for the previous page of results

nextstring (uri)

URL for the next page of results

400

Bad Request - Invalid parameters or malformed request

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject·required

Show child attributes

messagestring·required

Human-readable error message

typestring·required

Error category type

codeinteger·required

Numeric error code

error_subcodeinteger

More specific error subcode when available

fbtrace_idstring

Unique identifier for debugging and support requests with Meta

is_transientboolean

Indicates whether this error is temporary and the request should be retried

error_user_titlestring

User-friendly error title for display purposes

error_user_msgstring

User-friendly error message for display purposes

401

Unauthorized - Invalid or missing access token

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error category type

codeinteger·required
Numeric error code

error_subcodeinteger
More specific error subcode when available

fbtrace_idstring
Unique identifier for debugging and support requests with Meta

is_transientboolean
Indicates whether this error is temporary and the request should be retried

error_user_titlestring
User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
403
Forbidden - Insufficient permissions or access denied
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error category type

codeinteger·required
Numeric error code

error_subcodeinteger
More specific error subcode when available

fbtrace_idstring
Unique identifier for debugging and support requests with Meta

is_transientboolean
Indicates whether this error is temporary and the request should be retried

error_user_titlestring
User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
404
Not Found - Message History ID does not exist or is not accessible
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error category type

codeinteger·required
Numeric error code

error_subcodeinteger
More specific error subcode when available

fbtrace_idstring
Unique identifier for debugging and support requests with Meta

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Indicates whether this error is temporary and the request should be retried

error_user_titlestring
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error_user_msgstring
User-friendly error message for display purposes
422
Unprocessable Entity - Request parameters are valid but cannot be processed
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject·required
Show child attributes

messagestring·required
Human-readable error message

typestring·required
Error category type

codeinteger·required
Numeric error code

error_subcodeinteger
More specific error subcode when available

fbtrace_idstring

Unique identifier for debugging and support requests with Meta

is_transientboolean

Indicates whether this error is temporary and the request should be retried

error_user_titlestring

User-friendly error title for display purposes

error_user_msgstring

User-friendly error message for display purposes

429

Too Many Requests - Rate limit exceeded

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject.required

Show child attributes

messagestring.required

Human-readable error message

typestring.required

Error category type

codeinteger.required

Numeric error code

error_subcodeinteger

More specific error subcode when available

fbtrace_idstring

Unique identifier for debugging and support requests with Meta

is_transientboolean

Indicates whether this error is temporary and the request should be retried

error_user_titlestring
User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
500
Internal Server Error - Unexpected server error
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

errorobject.required
Show child attributes

messagestring.required
Human-readable error message

typestring.required
Error category type

codeinteger.required
Numeric error code

error_subcodeinteger
More specific error subcode when available

fbtrace_idstring
Unique identifier for debugging and support requests with Meta

is_transientboolean
Indicates whether this error is temporary and the request should be retried

error_user_titlestring
User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes

Select language

Select status code

Authentication

Scheme	Type	Location
bearerAuth	HTTP Bearer	Header: Authorization

Usage Examples

bearerAuth:

Include `Authorization: Bearer your-token-here` in request headers

Global Authentication Requirements

All endpoints require:

bearerAuth

Revision #5

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