

WhatsApp Business Account - Assigned Users Management API | Developer Documentation

WhatsApp Business Account - Assigned Users Management API

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Version

API for managing user assignments and permissions for WhatsApp Business Accounts.

This endpoint allows businesses to manage user access to their WhatsApp Business Accounts, including listing assigned users, adding users with specific permissions, and removing user access.

GET `/v{Version}/business-accounts/{WhatsApp-Business-Account-ID}/assigned_users`

Retrieve a list of users assigned to the WhatsApp Business Account with their permissions and user details. This endpoint supports pagination and filtering capabilities.

Use Cases:

- Audit user access to WhatsApp Business Account
- Retrieve user permission assignments for compliance
- List all users with access for management purposes
- Monitor user access patterns and assignments

Rate Limiting:

Standard Graph API rate limits apply. Use appropriate retry logic with exponential backoff.

Caching:

User assignment data can be cached for short periods, but permission changes may occur frequently. Implement appropriate cache invalidation strategies.

Request Syntax

Try it

Select language

Select status code

Header Parameters

User-Agentstring

The user agent string identifying the client software making the request.

Authorizationstring·required

Bearer token for API authentication. This should be a valid access token obtained through the appropriate OAuth flow or system user token.

Path Parameters

Versionstring·required

Graph API version to use for this request. Determines the API behavior and available features.

WhatsApp-Business-Account-IDstring·required

Your WhatsApp Business Account ID. This ID is provided when you create the account and can be found in your Business Manager or through account management APIs.

Query Parameters

businessstring·required

Business ID that owns or has access to the WhatsApp Business Account.

This parameter is required to specify the business context for user assignments.

fieldsstring

Comma-separated list of fields to include in the response. If not specified, default fields will be returned (id, name). Available fields: id, name, business, user_type

limitinteger [min: 1, max: 100]

Maximum number of assigned users to return per page. Default is 25, maximum is 100.

afterstring

Cursor for pagination. Use this to get the next page of results.

beforestring

Cursor for pagination. Use this to get the previous page of results.

Responses

Retrieve a list of users assigned to the WhatsApp Business Account with their permissions and user details. This endpoint supports pagination and filtering capabilities.

Use Cases:

Audit user access to WhatsApp Business Account

Retrieve user permission assignments for compliance

List all users with access for management purposes

Monitor user access patterns and assignments

Rate Limiting:

Standard Graph API rate limits apply. Use appropriate retry logic with exponential backoff.

Caching:

User assignment data can be cached for short periods, but permission changes may occur frequently. Implement appropriate cache invalidation strategies.

200

Successfully retrieved assigned users list

Content Type: application/json

Schema: AssignedUsersResponse

Show child attributes

AssignedUsersResponse

dataarray of AssignedUser·required

Array of assigned users

Show child attributes

data[.]AssignedUser

User assigned to WhatsApp Business Account with permissions

Show child attributes

idstring·required

Unique identifier for the assigned user

namestring·required

Display name of the assigned user

businessBusinessNode

Business entity associated with the user

Show child attributes

idstring

Unique identifier for the business

namestring

Name of the business

user_typeAssignedUserType

Type of user assignment

pagingCursorPaging

Cursor-based pagination information

Show child attributes

cursorobject

Show child attributes

beforestring

Cursor pointing to the start of the page of data

afterstring

Cursor pointing to the end of the page of data

nextstring

Graph API endpoint for the next page of results

previousstring

Graph API endpoint for the previous page of results

summaryAssignedUsersSummary

Summary information about assigned users

Show child attributes

total_countinteger

Total number of assigned users

400

Bad Request - Invalid parameters or malformed request

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject·required

Show child attributes

messagestring·required

Human-readable error message

typestring·required

Error category type

codeinteger·required

Numeric error code

error_subcodeinteger

More specific error subcode when available

fbtrace_idstring

Unique identifier for debugging and support requests with Meta

is_transientboolean

Indicates whether this error is temporary and the request should be retried

error_user_titlestring

User-friendly error title for display purposes

error_user_msgstring

User-friendly error message for display purposes

401

Unauthorized - Invalid or missing access token

Content Type: application/json

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Forbidden - Insufficient permissions or access denied

Content Type: application/json

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404

Not Found - WhatsApp Business Account ID does not exist or is not accessible

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422

Unprocessable Entity - Request parameters are valid but cannot be processed

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429

Too Many Requests - Rate limit exceeded

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500
Internal Server Error - Unexpected server error
Content Type: application/json
Schema: GraphAPIError
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Human-readable error message

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User-friendly error message for display purposes
Select language

Select status code

POST /{Version}/{WhatsApp-Business-Account-ID}/assigned_users

Add a user to the WhatsApp Business Account with specified permission tasks. This operation grants the user access to perform specific actions on the account based on the provided permission tasks.

Use Cases:

- Grant user access to WhatsApp Business Account management
- Assign specific permission tasks for granular access control
- Add new team members to WhatsApp Business Account operations
- Configure user permissions for different business roles

Permission Tasks:

Different permission tasks grant access to different WhatsApp Business Account features:

MANAGE: General account management permissions

DEVELOP: Development and API access permissions

MANAGE_TEMPLATES: Message template management

MANAGE_PHONE: Phone number management

MESSAGING: Send and receive messages

FULL_CONTROL: Complete access to all account features

Rate Limiting:

Standard Graph API rate limits apply. Use appropriate retry logic with exponential backoff.

Request Syntax

Try it

Select language

Select status code

Header Parameters

User-Agentstring

The user agent string identifying the client software making the request.

Authorizationstring·required

Bearer token for API authentication. This should be a valid access token obtained through the appropriate OAuth flow or system user token.

Path Parameters

Versionstring·required

Graph API version to use for this request. Determines the API behavior and available features.

WhatsApp-Business-Account-IDstring·required

Your WhatsApp Business Account ID. This ID is provided when you create the account and can be found in your Business Manager or through account management APIs.

Required

Content Type: application/x-www-form-urlencoded

Schema: object

Show child attributes

userstring·required

User ID of the person to add to the WhatsApp Business Account.

This must be a valid Facebook user ID.

tasksarray of WhatsAppBusinessAccountPermissionTask·required

Array of permission tasks to grant to the user. These tasks determine what actions the user can perform on the WhatsApp Business Account.

Show child attributes

tasks[]WhatsAppBusinessAccountPermissionTask

Granular permission tasks for WhatsApp Business Account access Responses

Add a user to the WhatsApp Business Account with specified permission tasks. This operation grants the user access to perform specific actions on the account based on the provided permission tasks.

Use Cases:

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- Assign specific permission tasks for granular access control
- Add new team members to WhatsApp Business Account operations
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MANAGE_PHONE: Phone number management

MESSAGING: Send and receive messages

FULL_CONTROL: Complete access to all account features

Rate Limiting:

Standard Graph API rate limits apply. Use appropriate retry logic with exponential backoff.

200

Successfully added user to WhatsApp Business Account

Content Type: application/json

Schema: SuccessResponse

Show child attributes

SuccessResponse

successboolean·required

Indicates whether the operation was successful

400

Bad Request - Invalid parameters or malformed request

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject·required

Show child attributes

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Human-readable error message

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Unauthorized - Invalid or missing access token
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Forbidden - Insufficient permissions or access denied

Content Type: application/json

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error_user_msgstring

User-friendly error message for display purposes

404

Not Found - WhatsApp Business Account ID or User ID does not exist

Content Type: application/json

Schema: GraphAPIError

Show child attributes

GraphAPIError

errorobject.required

Show child attributes

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Human-readable error message

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422

Unprocessable Entity - Request parameters are valid but cannot be processed

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429

Too Many Requests - Rate limit exceeded

Content Type: application/json

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500
Internal Server Error - Unexpected server error
Content Type: application/json
Schema: GraphAPIError
Show child attributes

GraphAPIError

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Show child attributes

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Indicates whether this error is temporary and the request should be retried

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User-friendly error title for display purposes

error_user_msgstring
User-friendly error message for display purposes
Select language

Select status code

DELETE /{Version}/{WhatsApp-Business-Account-ID}/assigned_users

Remove a user's access from the WhatsApp Business Account. This operation revokes all permissions and access rights for the specified user on the account.

Use Cases:

Revoke user access when they leave the organization

Remove temporary access grants

Clean up user permissions for security compliance

Manage user lifecycle and access control

Important Notes:

This operation removes ALL permissions for the user on this WhatsApp Business Account

The user will lose access to all account features and data

This action cannot be undone - the user must be re-added if access is needed again

Webhooks may be triggered to notify of user access changes

Rate Limiting:

Standard Graph API rate limits apply. Use appropriate retry logic with exponential backoff.

Request Syntax

Try it

Select language

Select status code

Header Parameters

User-Agentstring

The user agent string identifying the client software making the request.

Authorizationstring·required

Bearer token for API authentication. This should be a valid access token obtained through the appropriate OAuth flow or system user token.

Path Parameters

Versionstring·required

Graph API version to use for this request. Determines the API behavior and available features.

WhatsApp-Business-Account-IDstring·required

Your WhatsApp Business Account ID. This ID is provided when you create the account and can be found in your Business Manager or through account management APIs.

Required

Content Type: application/x-www-form-urlencoded

Schema: object

Show child attributes

userstring·required

User ID of the person to remove from the WhatsApp Business Account.

This must be a valid Facebook user ID that is currently assigned to the account.

Responses

Remove a user's access from the WhatsApp Business Account. This operation revokes

all permissions and access rights for the specified user on the account.

Use Cases:

Revoke user access when they leave the organization

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Manage user lifecycle and access control

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Webhooks may be triggered to notify of user access changes

Rate Limiting:

Standard Graph API rate limits apply. Use appropriate retry logic with exponential backoff.

200

Successfully removed user from WhatsApp Business Account

Content Type: application/json

Schema: SuccessResponse

Show child attributes

SuccessResponse

successboolean·required

Indicates whether the operation was successful

400

Bad Request - Invalid parameters or malformed request

Content Type: application/json

Schema: GraphAPIError

Show child attributes

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errorobject·required

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Forbidden - Insufficient permissions or access denied

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Not Found - WhatsApp Business Account ID or User ID does not exist or is not assigned

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Select language

Select status code

Authentication

Scheme	Type	Location
bearerAuth	HTTP Bearer	Header: <code>Authorization</code>

Usage Examples

bearerAuth:
Include `Authorization: Bearer your-token-here` in request headers

Global Authentication Requirements

All endpoints require:
bearerAuth
