

security webhook reference | Developer Documentation

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This reference describes trigger events and payload contents for the WhatsApp Business Account **security** webhook.

The **security** webhook notifies you of changes to a business phone number's security settings.

Triggers

A Meta Business Suite user clicks the **Turn off two-step verification** button in [WhatsApp Manager?](#). A Meta Business Suite user completes the instructions in the **WhatsApp Two-Step Verification Reset** email to turn off two-step verification. A Meta Business Suite user changes or enables the business phone number PIN using [WhatsApp Manager?](#).

Parameters

Placeholder	Description	Example value
<code><BUSINESS_DISPLAY_PHONE_NUMBER></code> <i>String</i>	Business display phone number.	<code>15550783881</code>

Placeholder	Description	Example value
<p><EVENT> String</p>	<p>The security event that triggered the webhook. Values can be:</p> <p>PIN_CHANGED - indicates a Meta Business Suite user changed or enabled the business phone number's PIN using WhatsApp Manager?.</p> <p>PIN_RESET_REQUEST - Indicates a Meta Business Suite user clicked the Turn off two-step verification button in WhatsApp Manager?.</p> <p>PIN_REQUEST_SUCCESS - a Meta Business Suite user completed the instructions in the WhatsApp Two-Step Verification Reset email to turn off two-step verification.</p>	<p>PIN_RESET_REQUEST</p>
<p><META_BUSINESS_SUITE_USER_ID> String</p>	<p>The Meta Business Suite user ID of the user who requested to turn off two-step verification using WhatsApp Manager?.</p> <p>This parameter is only included for PIN reset requests.</p>	<p>61555822107539</p>
<p><WEBHOOK_TRIGGER_TIMESTAMP> Integer</p>	<p>Unix timestamp indicating when the webhook was triggered.</p>	<p>1739321024</p>
<p><WHATSAPP_BUSINESS_ACCOUNT_ID> String</p>	<p>WhatsApp Business Account ID.</p>	<p>102290129340398</p>

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