

payment_configuration_update webhook reference | Developer Documentation

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This reference describes trigger events and payload contents for the WhatsApp Business Account **payment_configuration_update** webhook.

The **payment_configuration_update** webhook notifies you of changes to payment configurations for [Payments API India](#) and [Payments API Brazil](#).

Triggers

The payment configuration associated with a WhatsApp Business Account has been connected to a payment gateway account. The payment configuration associated with a WhatsApp Business Account has been disconnected from a payment gateway account. The payment configuration associated with a WhatsApp Business Account is now active.

Parameters

Placeholder	Description	Example value
<code><PAYMENT_CONFIGURATION_CREATION_TIMESTAMP></code> <i>Integer</i>	UNIX timestamp indicated when the payment configuration was created.	1748827100
<code><PAYMENT_CONFIGURATION_NAME></code> <i>String</i>	Payment configuration name to be used in the Order Details messages.	razorpay-prod

Placeholder	Description	Example value
<PAYMENT_CONFIGURATION_STATUS> String	Payment configuration status. Values can be: Active - Indicates the payment configuration has been tested in WhatsApp manager and can now be used with Payments API. Needs Connecting - Indicates the payment configuration has been disconnected from the payment gateway and needs to be connected again. Needs Testing - Indicates the payment configuration has been connected to the payment gateway but still needs testing in WhatsApp Manager.	Needs Connecting
<PAYMENT_CONFIGURATION_UPDATE_TIMESTAMP> Integer	UNIX timestamp indicated when the payment configuration was updated.	1749320300
<PAYMENT_GATEWAY_MERCHANT_ACCOUNT_ID> String	Payment gateway merchant account ID.	acc_GP4lfNA0iIMn5B
<PAYMENT_GATEWAY_PROVIDER_NAME> String	Name of the payment gateway provider associated with the payment configuration. Values can be: billdesk payu razorpay zaakpay	razorpay
<WEBHOOK_TRIGGER_TIMESTAMP> Integer	Unix timestamp indicating when the webhook was triggered.	1739321024
<WHATSAPP_BUSINESS_ACCOUNT_ID> String	WhatsApp Business Account ID.	102290129340398

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