

partner_solutions webhook reference | Developer Documentation

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Updated: Oct 22, 2025

This reference describes trigger events and payload contents for the WhatsApp Business Account **partner_solutions** webhook.

The **partner_solutions webhook** describes changes to the status of a [Multi-Partner Solution](#).

Triggers

A multi-partner solution is saved as a draft.A multi-partner solution request is sent to a partner.A multi-partner solution partner accepts a solution request.A multi-partner solution partner rejects a solution request.A multi-partner solution partner requests deactivation of a solution.A multi-partner solution is deactivated.

Parameters

Placeholder	Description	Example value
<BUSINESS_PORTFOLIO_ID> String	Business portfolio ID.	506914307656634

Placeholder	Description	Example value
<EVENT> String	Change event. Values can be: SOLUTION_CREATED - Indicates a new solution was saved as a draft or sent as a request to a partner. SOLUTION_UPDATED - Indicates an existing solution has been updated.	SOLUTION_CREATED
<SOLUTION_ID> String	Solution ID.	774485461512159
<SOLUTION_STATUS> String	Solution status. Values can be: ACTIVE - The solution partner accepted the solution request and the solution can now be used. DEACTIVATED - The solution has been deactivated. DRAFT - The solution has been drafted but an invitation request has not been sent to a partner. INITIATED - The solution has been created and the invitation request sent, but it has not been accepted or rejected yet. PENDING_DEACTIVATION - The solution owner requested deactivation of the solution but the solution partner has yet to accept or decline the deactivation request. REJECTED - The solution partner has rejected the solution request.	INITIATED
<WEBHOOK_TRIGGER_TIMESTAMP> Integer	Unix timestamp indicating when the webhook was triggered.	1739321024

Revision #3

Created 2026-04-01 14:40:38 UTC by New Admin

Updated 2026-04-06 17:50:34 UTC by New Admin