

# Partner-led Business Verification | Developer Documentation

## Partner-led Business Verification

Updated: Nov 14, 2025

This feature is currently only available to approved **Select Solution** and **Premier Solution** Partners. See our [Sign up for partner-led business verification?](#) Help Center article to learn how to request approval.

This document describes how to create business verification submissions for business customers who have been onboarded via Embedded Signup.

If you are an approved Solution Partner, you can gather required business verification documentation from your onboarded business customers and submit their business for verification on their behalf. Decisions on submissions created in this way can be made in minutes instead days.

## Requirements

you must already be an approved **Select Solution** or **Premier Solution** Partner, and [approved for access?](#) your [system user access token](#) the system user whose system token you are using must be an admin on your business portfolio (see our [About business portfolio access?](#) Help Center article) the system user whose system token you are using must have granted your app the **business\_management** permission the business customer's business portfolio ID ([provided by the customer?](#) or returned via API by requesting the `owner_business_info` field on the customer's WABA ID, using their [business token](#))

## Limitations

You are limited to three submissions for a given business customer. If all three submissions are rejected, the customer must complete business verification on their own. If your submission is

rejected three times, share the following Help Center article with the customer:

[How to Verify Your Business on Meta?](#)

## Support

If you need help with partner-led business verification, open a Direct Support ticket:

Go to [Direct Support?](#) Click **Ask a Question**. Under **Topic** select **WABiz: Onboarding**. Click **Request type** and select **Partner-led Business Verification for WhatsApp**.

## Supported Documents

See the following Help Center article for a list of business documents that we will accept:

[Upload official documents to verify your business?](#)

## Turnaround Time

The average turnaround time for a submission is 5 minutes, but can take several hours. If you do not receive a webhook notifying of the outcome of a submission after 24 hours, please open a Direct Support ticket.

## Webhooks

Submission decisions are communicated via **account\_update** webhook, so make sure your app is subscribed to the **account\_update** webhook field, and your app is [subscribed to webhooks on the business customer's WhatsApp Business Account](#).

## Webhook parameters

Placeholder	Description	Example value
<CUSTOMER_BUSINESS_PORTFOLIO_ID>	Business customer's business portfolio ID.	2729063490586005

Placeholder	Description	Example value
<REJECTION_REASONS>	Description of rejection reasons. Note that this parameter will be present even if the submission was rejected, but its value will be set to <code>NONE</code> . See the <code>rejection_reasons</code> field on the <a href="#">WhatsApp Business Partner Client Verification Submission</a> node reference for a list of possible values and their descriptions.	<code>LEGAL_NAME_NOT_FOUND_IN_DOCUMENTS</code>
<STATUS>	Business verification status. Values can be: <code>APPROVED</code> - Indicates the customer's business has been verified. <code>FAILED</code> - Indicates we were unable to verify the customer's business based on the submitted business information.	<code>APPROVED</code>
<WABA>	Business customer's WABA ID.	<code>486585971195941</code>
<WEBHOOK_SENT_TIMESTAMP>	Unix timestamp indicating when the webhook was sent.	<code>1730752761</code>

## Getting submission status

### Request parameters

Placeholder	Description	Example value
<CUSTOMER_BUSINESS_PORTFOLIO_ID>	<b>Optional.</b> The customer's business portfolio ID. Include this parameter if you only want to get data on submissions you have created for the business identified by the customer's business portfolio ID.	<code>2729063490586005</code>

Placeholder	Description	Example value
<SYSTEM_TOKEN>	<b>Required.</b> Your system user access token.	EAAAN6tcBzAUB0ZC82CW7iR2Lia ZBwUHS4Y7FDtQxRUPy1PHZC1DGZ BZCgWdrTisgMjpFKiZAi1FBBQNO 2IqZBAzdZAA16lmUs0XgRcCf6z1 LLxQCgLXDEpg80d41UZBt1FKJZC qJFcTYXJvSMeHLv0dZwFyZBrV9Z PHZASSqxDZBUZASyFdzjiy2A1si ppEsF4DVV5W2I1k0Sr2LrMLuYoN MYBy8xQczz0KDOMccqHEZD

## Response

Upon success, the endpoint returns an array of [WhatsApp Business Partner Client Verification Submission](#) nodes, with default fields on each node.

## Response parameters

See the [WhatsApp Business Partner Client Verification Submission](#) node reference for descriptions of returned fields and parameter values.

# Get business verification status

## Request parameters

Placeholder	Description	Example value
<BUSINESS_PORTFOLIO_ID>	<b>Required.</b> The customer's business portfolio ID.	2729063490586005

Placeholder	Description	Example value
<BUSINESS_TOKEN>	<b>Required.</b> The customer's business token.	EAAAN6tcBzAUB0wtDtTfmZCJ9n3 FHpSDcDTH86ekf89XnnMZAatM UysPDE7LES3CXkA4MmbKCghdQeU 1boHr0QZA05SShiILcoUy7ZAb2G E7hrUEpYHKLDuP2sYZCURkZCHGE vEGjScGLHzC4KdM8tq2s1t4Bs0Q E1HHX8DzHahdT51MRDqBw0YaeZB yrVFZkVAoVTxXUtuKgDDdrmJQXM nI4jqJYetsZCP1efj5ygGscZBm4 0vvuCYB039ZAFlyNn

## Response parameters

Placeholder	Description	Example value
<BUSINESS_PORTFOLIO_ID>	The business customer's business portfolio ID.	2729063490586005
<VERIFICATION_STATUS>	The business portfolio's verification status. See the <code>verification_status</code> field on the <a href="#">Business</a> node reference for a list of possible values.	verified

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