

Manage System Users | Developer Documentation

Manage System Users

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Adding your System User to shared WhatsApp Business Accounts allows you to programmatically manage the accounts. On this guide, we go over actions BSPs may need to perform to manage their system users.

For help creating a system user, see [System Users, Create, Retrieve and Update a System User](#). For help generating your system user access token, see [System Users, Install Apps and Generate Tokens](#).

Add System Users to a WhatsApp Business Account

For this API call, **you need to use the access token of a System User with admin permissions.**

Permissions

Name	Description
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<p>MANAGE</p>	<p>Provides admin access.</p> <p>Users can have admin access on a WhatsApp Business Account that is shared with Admin permissions.</p> <p>Note: If you are a Solution Partner trying to add a user to a WhatsApp Business Account that is shared with you via a Multi-Partner Solution, then you would need to account for the following scenarios:</p> <p>If you are not granted <code>MESSAGING</code> permission on the solution, then you need to decide which granular tasks you need when adding the user to the shared WhatsApp Business Account: <code>DEVELOP</code>, <code>MANAGE_TEMPLATES</code>, <code>MANAGE_PHONE</code>, <code>VIEW_COST</code>, <code>MANAGE_EXTENSIONS</code>, <code>VIEW_PHONE_ASSETS</code>, <code>MANAGE_PHONE_ASSETS</code>, <code>VIEW_TEMPLATES</code>, <code>VIEW_INSIGHTS</code>, <code>MANAGE_USERS</code>, <code>MANAGE_BILLING</code>. In such scenario, also note that <code>MANAGE_BILLING</code> is needed for sharing Line of Credit. <code>MANAGE</code> will only work if you are given full access on the solution i.e. including <code>MESSAGING</code>.</p>
<p>DEVELOP</p>	<p>Provides developer access. Users can have developer access on a WhatsApp Business Account that is shared with Standard permissions.</p>

See Also

Reference: [WhatsApp Business Account](#)

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