

Group messaging | Developer Documentation

Group messaging

Updated: Nov 14, 2025

Overview

This document provides comprehensive information on the APIs and webhooks available for sending and receiving messages within groups. It details support for various message types, including:

Text messages Media messages Text-based templates Media-based templates

Subscribe to groups metadata webhooks

In order to receive webhook notifications for metadata about your groups, please subscribe to the following webhook fields:

`group_lifecycle_update` `group_participants_update` `group_settings_update` `group_status_update`

For a full reference of webhooks for the Groups API, please visit our [Webhooks for Groups API reference](#).

Receive group messages

You can use the following webhooks to receive statuses on messages received in the group. The `message` object includes a `group_id` field to indicate this is a group message. The `from` field in the `message` object and the contact object point to the same participant who sends this message.

Group message status webhooks

When you send messages to a group, you will receive a webhook when the message is delivered or read.

Instead of sending multiple webhooks for each status update, we will send an aggregated webhook.

This means that if you send a message and are set to receive several `read` or `delivered` statuses, we will send you a single, aggregated webhook that contains multiple `status` objects.

Each webhook you receive is only ever in reference to a single message sent to a single group and a single status type.

[Learn more about the Group Message Status webhook](#)

Revision #3

Created 2026-04-01 14:44:56 UTC by New Admin

Updated 2026-04-06 17:51:01 UTC by New Admin