

# Group management | Developer Documentation

## Group management

Updated: Mar 25, 2026

### Overview

The Groups API gives you simple functions to control groups through their lifecycle. When you create a new group, an invite link is created for inviting participants to the group. Since you cannot manually add participants to the group, simply send a message with your invite link to WhatsApp users who you would like to join the group.

### Group management features

[Create and delete group](#)[Groups with join requests enabled](#)[Get and reset group invite link](#)[Send group invite link template message](#)[Remove group participants](#)[Get group info](#)[Get active groups](#)[Update group settings](#)

To learn how to message groups, view the [Group Messaging reference](#).

### Subscribe to groups metadata webhooks

In order to receive webhook notifications for metadata about your groups, please subscribe to the following webhook fields:

`group_lifecycle_update` `group_participants_update` `group_settings_update` `group_status_update`

For a full reference of webhooks for the Groups API, please visit our [Webhooks for Groups API reference](#).

### Groups with join requests

You can create groups that require join request approval. Once enabled, WhatsApp users who click the group invitation link can submit a request to join the group, or cancel a prior request: When a WhatsApp user joins the group using a join request, a [`group_participants_update` webhook for a user accepting the join request] (/documentation/business-messaging/whatsapp/groups/webhooks#user-accepts-or-cancels-join-request) is triggered. You can also [get a list of open join requests via API](#). Use the contents of the webhook or API response to approve or reject requests.

## Approve join requests

### Request parameters

Placeholder	Description	Sample Value
<code>&lt;GROUP_ID&gt;</code> String	<b>Required.</b> Group ID.	<code>Y2FwaV9ncm91cDoxNzA1NTU1MDEzOToxMjAzNjM0MDQ2OTQyMzM4MjAZD</code>

### Response parameters

Placeholder	Description	Sample Value
<code>&lt;JOIN_REQUEST_ID&gt;</code> String	ID of approved join request, or ID of failed join request, if we were unable to approve.	<code>MTY0NjcwNDM1OTU6MTIwMzYzNDA0Njk0MjMzODIw</code>
<code>&lt;ERROR_CODE&gt;</code> Integer	Error code, if unable to approve.	<code>131203</code>
<code>&lt;ERROR_MESSAGE&gt;</code> String	Error message, if unable to approve.	<code>(#131203) Recipient has not accepted our new Terms of Service and Privacy Policy.</code>
<code>&lt;ERROR_TITLE&gt;</code> String	Error title, if unable to approve.	<code>Unable to add participant to group</code>
<code>&lt;ERROR_DETAILS&gt;</code> String	Error details, if unable to approve.	<code>Recipient has not accepted our new Terms of Service and Privacy Policy.</code>

## Reject join requests

### Request parameters

Placeholder	Description	Sample Value
<code>&lt;GROUP_ID&gt;</code> String	<b>Required.</b> Group ID.	<code>Y2FwaV9ncm91cDoxNzA1NTU1MDEzOToxMjAzNjM0MDQ2OTQyMzM4MjAZD</code>
<code>&lt;JOIN_REQUEST_ID&gt;</code> String	<b>Required.</b> ID of join request to reject.	<code>MTY0NjcwNDM1OTU6MTIwMzYzNDA0Njk0MjMzODIw</code>

## Response parameters

Placeholder	Description	Sample Value
<code>&lt;JOIN_REQUEST_ID&gt;</code> <i>String</i>	ID of rejected join request, or ID of failed join request, if we were unable to reject.	<code>MTY0NjcwNDM1OTU6MTIwMzYzNDA0Njk0MjMzODIw</code>
<code>&lt;ERROR_CODE&gt;</code> <i>Integer</i>	Error code, if unable to reject.	<code>131203</code>
<code>&lt;ERROR_MESSAGE&gt;</code> <i>String</i>	Error message, if unable to reject.	<code>(#131203) Recipient has not accepted our new Terms of Service and Privacy Policy.</code>
<code>&lt;ERROR_TITLE&gt;</code> <i>String</i>	Error title, if unable to reject.	<code>Unable to add participant to group</code>
<code>&lt;ERROR_DETAILS&gt;</code> <i>String</i>	Error details, if unable to reject.	<code>Recipient has not accepted our new Terms of Service and Privacy Policy.</code>

## Delete group

### Request properties

Placeholder	Description	Sample Value
<code>&lt;GROUP_ID&gt;</code> <i>String</i>	<b>Required</b>  The ID of the group you want to delete.	<code>Y2FwaV9ncm91cDoxOTUwNTU1MDA3OToxMjAzNjMzOTQzMjAd0TY0MTUZD</code>

## Group message status webhooks

When you send a message to a group, you receive a status **messages** webhook when the message is delivered or read by group participants.

Status webhooks for individual group participants may be aggregated into a single webhook containing multiple `status` objects in the `statuses` array. However, aggregation is not guaranteed. If multiple participants' statuses are generated at approximately the same time, they may be combined into a single webhook. If statuses are generated at different times, you may receive separate webhooks for each participant.

Each webhook only ever references a single message sent to a single group and a single status type (for example, `delivered`). Statuses for different messages, groups, or status types are never combined into a single webhook.

# Pricing information

Status **messages** webhooks that contain pricing information will have `<CONVERSATION_CATEGORY>` set to one of:

`group_marketing` - Indicates a group marketing conversation. `group_utility` - Indicates a group utility conversation. `group_service` - Indicates a group service conversation.

---

Revision #4

Created 2026-04-01 14:44:52 UTC by New Admin

Updated 2026-04-06 17:50:59 UTC by New Admin