

# Errors messages webhooks reference | Developer Documentation

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This reference describes trigger events and payload contents for the WhatsApp Business Account **messages** webhook for errors messages.

### Triggers

We are unable to process a request due to a system level problem. We are unable to process a request due to an app or account level problem.

### Parameters

Placeholder	Description	Example value
<code>&lt;BUSINESS_DISPLAY_PHONE_NUMBER&gt;</code> <i>String</i>	Business display phone number.	15550783881
<code>&lt;BUSINESS_PHONE_NUMBER_ID&gt;</code> <i>String</i>	Business phone number ID.	106540352242922
<code>&lt;ERROR_CODE&gt;</code> <i>Integer</i>	<a href="#">Error code</a> .	130429
<code>&lt;ERROR_CODES_URL&gt;</code> <i>String</i>	Link to <a href="#">error code documentation</a> .	/docs/whatsapp/cloud-api/support/error-codes/

Placeholder	Description	Example value
<code>&lt;ERROR_DETAILS&gt;</code> String	<a href="#">Error code</a> details.	Message failed to send because there were too many messages sent from this phone number in a short period of time
<code>&lt;ERROR_MESSAGE&gt;</code> String	<a href="#">Error code</a> message. This value is the same as the <code>title</code> property value.	Rate limit hit
<code>&lt;ERROR_TITLE&gt;</code> String	<a href="#">Error code</a> title. This value is the same as the <code>message</code> property value.	Rate limit hit
<code>&lt;WHATSAPP_BUSINESS_ACCOUNT_ID&gt;</code> String	WhatsApp Business Account ID.	102290129340398

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