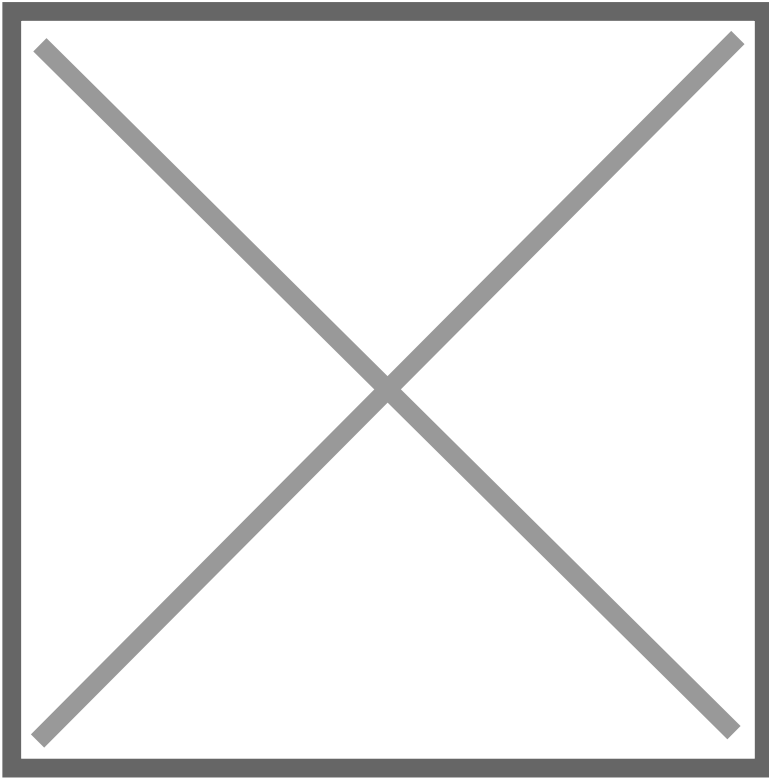


# Document messages | Developer Documentation

## Document messages

Updated: Nov 3, 2025

Document messages are messages that display a document icon, linked to a document, that a WhatsApp user can tap to download.



## Request parameters

Placeholder	Description	Example Value
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<p>&lt;ACCESS_TOKEN&gt; String</p>	<p><b>Required.</b> <a href="#">System token</a> or <a href="#">business token</a>.</p>	<pre> EAAAN6tcBzAUB0ZC82CW7iR2Lia ZBwJHS4Y7FDtQxRUPy1PHZC1DGZ BZCgWdrTisgMjpFKiZAi1FBBQNO 2IqZBAzdZAA16lmUs0XgRcCf6z1 LLxQCgLXDEpg80d41UZBt1FKJZC qJFcTYXJvSMeHLv0dZwFyZBrV9Z PHZASSqxZBUZASyFdzjiy2A1si ppEsF4DVV5W2I1k0Sr2LrMLuYoN MYBy8xQczz0KD0MccqHEZD </pre>
<p>&lt;API_VERSION&gt; String</p>	<p><b>Optional.</b> Graph API version.</p>	v25.0
<p>&lt;MEDIA_CAPTION_TEXT&gt; String</p>	<p><b>Optional.</b> Media asset caption text. Maximum 1024 characters.</p>	Lucky Shrub Invoice
<p>&lt;MEDIA_FILENAME&gt; String</p>	<p><b>Optional.</b> Document filename, with extension. The WhatsApp client will use an appropriate file type icon based on the extension.</p>	lucky-shrub-invoice.pdf
<p>&lt;MEDIA_ID&gt; String</p>	<p><b>Required if using uploaded media, otherwise omit.</b> ID of the <a href="#">uploaded media asset</a>.</p>	1013859600285441
<p>&lt;MEDIA_URL&gt; String</p>	<p><b>Required if using hosted media, otherwise omit.</b> URL of the media asset hosted on your public server. For better performance, we recommend using <code>id</code> and an <a href="#">uploaded media asset ID</a> instead.</p>	<a href="https://www.luckyshrub.com/invoices/Fm0zfD9cKf/lucky-shrub-invoice.pdf">https://www.luckyshrub.com/invoices/Fm0zfD9cKf/lucky-shrub-invoice.pdf</a>
<p>&lt;WHATSAPP_BUSINESS_PHONE_NUMBER_ID&gt; String</p>	<p><b>Required.</b> WhatsApp business phone number ID.</p>	106540352242922
<p>&lt;WHATSAPP_USER_PHONE_NUMBER&gt; String</p>	<p><b>Required.</b> WhatsApp user phone number.</p>	+16505551234

## Supported document types

Document Type	Extension	MIME Type	Max Size
Text	.txt	text/plain	100 MB
Microsoft Excel	.xls	application/vnd.ms-excel	100 MB

Document Type	Extension	MIME Type	Max Size
Microsoft Excel	.xlsx	application/vnd.openxmlformats-officedocument.spreadsheetml.sheet	100 MB
Microsoft Word	.doc	application/msword	100 MB
Microsoft Word	.docx	application/vnd.openxmlformats-officedocument.wordprocessingml.document	100 MB
Microsoft PowerPoint	.ppt	application/vnd.ms-powerpoint	100 MB
Microsoft PowerPoint	.pptx	application/vnd.openxmlformats-officedocument.presentationml.presentation	100 MB
PDF	.pdf	application/pdf	100 MB

Only the above listed document types are officially supported and guaranteed to display correctly in the WhatsApp client. Other file types may be sent via the API, but they are not supported and may not be handled as expected.

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