

business_capability_update webhook reference | Developer Documentation

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This reference describes trigger events and payload contents for the WhatsApp Business Account **business_capability_update** webhook.

The **business_capability_update** webhook notifies you of WhatsApp Business Account or business portfolio capability changes ([messaging limits](#), [phone number limits](#), etc.).

Triggers

A WhatsApp Business Account is created.A WhatsApp Business Account or business portfolio business capability (e.g. [messaging limits](#), [phone number limits](#)) is increased or decreased.

Parameters

Placeholder	Description	Example value
<MAX_DAILY_CONVERSATIONS_PER_PHONE> Integer	This parameter will be removed in February, 2026. Use <code>max_daily_conversations_per_business</code> instead. Business portfolio's messaging limit. Values can be: 250200010000100000-1 A value of <code>-1</code> indicates unlimited messaging.	2000

Placeholder	Description	Example value
<MAX_DAILY_CONVERSATIONS_PER_BUSINESS> Integer	Business portfolio's messaging limit . Value can be: TIER_250 TIER_2K TIER_10K TIER_100K TIER_UNLIMITED	TIER_UNLIMITED
<MAX_PHONES_PER_BUSINESS_PORTFOLIO> Integer	Maximum number of business phone numbers the business portfolio can have. This property is only included if <code>max_daily_conversation_per_phone</code> is set to 250.	2
<MAX_PHONES_PER_WHATSAPP_BUSINESS_ACCOUNT> Integer	Maximum number of business phone numbers allowed per WABA. This property is only included if <code>max_daily_conversation_per_phone</code> is not set to 250.	25
<WEBHOOK_TRIGGER_TIMESTAMP> Integer	Unix timestamp indicating when the webhook was triggered.	1739321024
<WHATSAPP_BUSINESS_ACCOUNT_ID> String	WhatsApp Business Account ID.	102290129340398