

About Meta Business Support Home

About Meta Business Support Home

[Meta Business Support Home](#) provides a centralized way to monitor and resolve issues you might encounter around compliance with our [Meta Advertising Standards](#), [Commerce Policies](#) and [other policies and terms](#). These terms and policies help protect against negative and potentially harmful experiences and ensure our platforms are a trustworthy place for people, organizations, and businesses.

What you can do in Business Support Home

In [Business Support Home](#), you can:

- Review the status of your business portfolios, ad accounts, commerce accounts, catalogs and Pages.
- Address issues that may need attention due to not complying with our Advertising Standards, Commerce Policies, or other policies and terms.
- Learn what actions you can take if your [account or Page has been disabled or restricted](#).
- [Request a review of ads or assets](#) that you believe may have been incorrectly rejected.
- View and track the status of any rejected ads or items from your product catalog.
- Review your [feedback score](#).
- Contact support.

See if your account has advertising restrictions

In the account overview of [Business Support Home](#), you can see whether your accounts or business portfolios are disabled or have any advertising restrictions.

To see your account overview:

1. Go to [Business Support Home](#).
2. Select the dates you want to review by clicking on the calendar icon at the top right of the page. You can choose from the last 14, 30, or 90 days.
3. Select the **Outstanding** tab in the **Recent account issues** section of your Account status overview to see current issues and actions you can take.
4. Select **Resolved** to see issues that have been resolved. You can then click on an account for further detail.

In your account overview, you can also confirm the validity of any emails, text messages, or phone calls you may get saying your business accounts have issues from someone who claims to be a Meta representative. Learn more about what to do if you [get contacted by someone who says they're a Meta representative](#).

What your account status means

- **Facebook account:** The status of your Facebook account impacts your personal ad account and access to certain features for managing advertising assets.
- **Business portfolio(s):** This is the central location for your business assets, such as Facebook Pages, Instagram accounts, ad accounts and product catalogs that you can manage together as a unified online business. The status of your business portfolios impacts the ad accounts, shops and business assets they own.

Learn more about [advertising restrictions for Facebook accounts, Pages and business portfolios](#).

Learn more

- [Troubleshoot a rejected ad](#)
- [Troubleshoot a disabled or restricted account](#)

- [How to troubleshoot a disabled ad account due to payment failure](#)
 - [About Advertising Restrictions](#)
 - [About Page and professional profile demonetization](#)
-

Revision #1

Created 2026-04-13 20:00:34 UTC by New Admin

Updated 2026-04-13 20:00:34 UTC by New Admin